

**1st ADDENDUM TO CONTRACT FOR SERVICES
BY INDEPENDENT CONTRACTOR**

THIS 1st ADDENDUM is to that Contract for Services entered into on July 12, 2023, by and between the County of Siskiyou ("County") and Crisis Support of Alameda County, a non-profit corporation ("Contractor") and is entered into on the date when it has been both approved by the Board and signed by all other parties to it.

WHEREAS, the Contract expires on June 30, 2025, and services continued to be required after that date; and

WHEREAS the parties desire to extend the term of the Contract;

WHEREAS, the Scope of Services, Exhibit A, needs to be revised to reflect additional duties.

WHEREAS the General Liability minimum coverage has increased in the Contract in Section 5.06.

WHEREAS the Professional Liability minimum coverage has increased in the Contract in Section 5.10

WHEREAS the cost of services to be provided under the Contract is expected to exceed the amount provided in the Contract; and

WHEREAS the parties desire to increase the amount of compensation payable under the Contract.

NOW THEREFORE, THE PARTIES MUTUALLY AGREE AS FOLLOWS:

Paragraph 1.01 of the Contract for Services shall be amended to extend the term of the Contract through June 30, 2026.

Paragraph 3.01 of the Contract, Scope of Services, Exhibit "A" shall be deleted and replaced in its entirety with the new Exhibit "A" Scope of Services, attached hereto and hereby incorporated by reference.

Paragraph 4.01 of the Contract, Compensation, shall be amended to add an additional Fifty-Three Thousand One Hundred Thirty Dollars and No/100 cents (\$53,130.00), to increase the compensation payable under the Contract to an amount not to exceed One Hundred Forty-Five Thousand Four Hundred Thirty Dollars and No/100 cents (\$145,430.00).

Paragraph 5.06 of the Contract, General Liability insurance, shall increase from \$1,000,000.00 to \$2,000,000.00.

Paragraph 5.10 of the Contract, Professional Liability insurance, shall increase from \$1,000,000.00 to \$2,000,000.00.

All other terms and conditions of the Contract shall remain in full force and effect.

In Process

(SIGNATURES ON FOLLOWING PAGE)

NANCY OGREN, CHAIR
Board of Supervisors
County of Siskiyou
State of California

CONTRACTOR: Crisis Support of Alameda County, a non-profit corporation

Signed by:

Narges Zohoury Dillon, UMFT

2693170975430484... Narges Zohoury Dillion, LMFT, Executive

Director

Signed by:

Elisav DiGiuseppe

Elisay DiGiuseppe, Chief Fiscal Officer

(Licensed in accordance with an act providing for the registration of contractors)

Fund	Organization	Account	Activity Code (if applicable)
2122	401030	723000	

If not to exceed, include amount not to exceed: \$145,430.00.

\$3,675.00 per month FY23/24, \$44,100.00

\$3,850.00 per month FY24/25, \$46,200.00

\$4,427.50 per month FY25/26, \$53,130.00

Exhibit "A"**I. Scope of Services –**

In accordance with California Code of Regulations 1810.405 (c), (d), (e) and (f), the MHP shall make services available 24 hours a day, 7 days a week. Under this agreement, Crisis Support Services of Alameda County (CSS) will provide the following services:

After-Hours Services - CSS provides crisis intervention telephone counseling services to programs serving high users of mental health services. CSS maintains distinct telephone crisis lines for each program and assists these programs to reduce psychiatric hospitalizations and help support and maintain the members of each program who wish to live in the community. CSS shall verify each call to ensure that the call belongs to Siskiyou County at the beginning of each call. CSS agrees to transfer calls from out of state and other counties to the appropriate line.

A. Crisis Intervention Telephone Counseling - available after-hours; 7 days a week by "live", trained counselors.

1. Immediate service. Delineated lines identify calls from County's program and Contractor's integrated, state-of-the-art computer database puts County's current treatment plan in front of Contractor's counselors.

Contractor will staff telephone crisis support services Monday through Thursday from 5:00 p.m. to 8:00 a.m., Friday 5:00 p.m. through Monday 8:00 a.m. and on official County Holidays as follows:

- a. New Year's Day
- b. Martin Luther King Jr. Day
- c. Presidents Day
- e. Cesar Chavez Day
- f. Memorial Day
- g. Independence Day
- h. Labor Day
- i. Veterans Day
- j. Thanksgiving Day, Day after Thanksgiving Holiday
- k. Day before Christmas Holiday, Christmas Day

Contractor's crisis support service will consist of telephone crisis intervention and counseling. Contractor and County will agree on guidelines for the level of intervention to be used for different degrees of urgency. Whenever, in the judgment of Contractor, a caller requires more intervention than can be provided by telephone, Contractor will immediately advise County by telephone.

1. All contacts will be faxed to County's office the following morning.
2. Contractor's counselors will respond to County's clients utilizing interventions that support County's treatment goals.

B. Training and Supervision

Contractor will provide mandatory training.

1. Contractor's Counselors will receive over 100 hours of didactic and experiential training.
2. Contractor will provide seminars in conjunction with one-on-one crisis line work, individual supervision and comprehensive printed training materials.

Contractor will utilize students, interns, and will provide licensed supervisors.

C. Client Database

1. Contractor's Counselor time and activity is tracked.
2. County's Client Data is secure and complies with HIPPA privacy standards.
3. Contractor's Client Database is state-of-the-art technology designed for after-hours mental health services.

D. Daily and Monthly Procedure and Reporting

1. Contractor will staff telephone crisis support services Monday through Thursday from 5:00 p.m. to 8:00 a.m., Friday 5:00 p.m. through Monday 8:00 a.m. and on holidays. Each regular business morning Contractor shall transmit to County a telephone log covering the period following the last telephone log transmitted.
2. Call reports include call time, call narrative, counselor name, specific intervention, time and response from on-call crisis team and other pertinent data.
3. Every month a call statistic summary report will be faxed to the designated Behavioral Health fax number, detailing your call volume and time distribution.
4. Contractor may provide such other, additional, services related to telephone crisis support as may be agreed with County.

II. Compensation

Call Volume per month: 100 calls per month @\$36.75 FY23-24, \$3,675 total cost
@\$38.50 FY24-25, \$3,850 total cost

Call Volume per month: 110 calls per month, per call cost for 25-26 calls
@\$40.25 FY25-26, \$4,427.50

Additional Cost for Holiday & Emergency: 1 additional Holiday - \$400.00

Closure Days (12 Holidays included in base rate of \$3,675 (FY23-24), \$3,850 (FY24-25). \$4,427.50 (FY25-26).

7 additional Emergency Closure Days - \$2,800.00

In consideration for the services to be performed by Contractor as set forth in this Exhibit "A", County agrees to pay Contractor in proportion to services satisfactorily performed the not to exceed amount of Three Thousand Six Hundred Seventy-Five Dollars and No/100 cents (\$3,675.00) per month for

FY23/24, for a total not-to-exceed compensation amount of Forty-Four Thousand One Hundred Dollars and No/100 cents (\$44,100.00) for FY23/24; and the not to exceed amount of Three Thousand Eight Hundred Fifty Dollars and No/100 cents (\$3,850.00) per month for FY24/25, for a total not-to-exceed compensation amount of Forty-Six Thousand Two Hundred Dollars and No/100 cents (\$46,200.00) for FY24/25; and a total not-to-exceed compensation amount of One Hundred Forty-Five Thousand Four Hundred Thirty Dollars and No/100 cents (\$145,430.00) for the term of the Contract.

The charge for services is based upon the Parties' expectation that Contractor will handle approximately 100 after-hour client calls per month. In the event the number of monthly calls increases or decreases by 25 percent or more, the charge for the services is subject to immediate modification, upon written approval, and either Party may initiate a negotiation for possible change in the charge or the service.

In Process