

## **Staff Report: Outcomes and statistics from the mobile shower/laundry service through June 2024**

The overarching outcome of the shower and laundry event was a development of trust with the unhoused population. This trust has particularly impacted individuals who previously rejected critical stabilizing services but engaged in services and treatment after participating in the shower/laundry outreach program. Here are some approximate statistics. This is not an exhaustive list of the resource connections that were provided.

- Total unduplicated participants served: 182
- With event consistency, participation increased by 66%. 57 participants attended the last 3 out of 4 events.
- 4 participants, through working with HHSA, are moving into permanent housing in July 2024. 4 additional participants are in the final stages of securing a lease for apartments and are awaiting the official approval letters.
- Nation's Finest (a veteran service provider) attended 3 events and connected with 11 veterans. Nations Finest is assisting these veterans in applying for their transitional and permanent housing programs. At least 1 individual has already been determined as qualified for the transitional housing program.
- The Homeless Outreach Worker walked 10 participants to Behavioral Health. 8 of them are accessing mental health services and 2 of them entered substance use disorder (SUD) programs.
- The Homeless Outreach Worker referred 7 other participants to the SUD program by giving them directions on how to connect to these services. He has personally witnessed at least 2 of them accessing these services.
- At least 2 participants used the shower and laundry services before attending job interviews and successfully securing the positions. Another participant was hired by the shower/laundry contractor.
- The County submitted at least 18 CA birth certificate request forms and ID requests for unhoused participants. Securing a birth certificate and ID is essential for anyone trying to apply for housing and jobs.
- Staff connected 41 individuals with remote case management through VyncaCare, a service provider that works throughout much of California but had not been to Siskiyou County before. Remote case managers assist individuals experiencing homelessness to access physical and mental healthcare and other resources.
- Staff filled out 110 intakes for the Homeless Management Information System that connects individuals to available housing services/programs.

In addition to assisting participants to fill out applications, staff also coordinated with providers to attend the event onsite. Here is a list of onsite partners who have attended one or more events:

<b>Participating Agencies</b>	<b>Resources</b>
Nation's Finest	Connects veterans to housing and provides emergency supply buckets.
Yreka Food Bank	Donates snacks and waters.
Public Health	Provides blood pressure and sugar checks, wound care, and personal hygiene supplies. Signs participants up for CareBox, the personal hygiene vending machine program.
SNIP	Supplies parvo and distemper vaccines for pets owned by unhoused individuals, documents number of puppies and pregnant dogs for future spay and neuter programs.
Mobile Crisis	Shares information on the Mobile Crisis service and hands out supplies.
Our Heroes Dreams	Provides counseling services and retreats for veterans. Participants must be free of illegal drugs while accessing their services.
VyncaCare	Connects participants with case managers who assist individuals to make appointments and increase their stability. Supplies snacks and health supplies like sunscreen and hand sanitizer.
City of Yreka	Provides free water, electricity and sewer use for events, sends a technician to every event to complete these utility hookups.
Seventh Day Adventist Church	Provides meal services.
NVCSS	Northern Valley Catholic Social Service provides transportation and clothing donations.