

Exhibit A

Statement of Work

As more specifically set forth herein, Avenu will provide Remote Database Administration Services for Siskiyou County, CA (“Client”). The services and/or support will be provided for the Avenu system(s), as specified below under Remote DBA Deliverables.

Avenu will, on a shared resource basis, provide up to 120 service hours, over the twelve-month period, starting July 1, 2024. Use of service hours in excess of 10 hours per month may result in all service hours being expended prior to the end date of December 31, 2027.

Avenu will use the hours enumerated in this Statement of Work to provide any or all of the following services. An Avenu Project Manager will be responsible for coordinating the resources and schedules for the mutually agreed upon services.

A. Avenu Services

1. Avenu will provide remote database administration services (“Services”) for the Client.
2. Avenu will provide the Services for the Avenu system(s) specified below under Remote DBA Deliverables.
3. A Avenu project manager will be responsible for coordinating the resources and schedules for the mutually agreed upon Services.
4. Avenu will provide up to four hundred twenty (420) service hours (on a shared services basis) over the Term of the Agreement (“Service Hours”). Use of Service Hours more than ten (10) hours per month may result in all Service Hours being expended prior to the End Date of the Term. Client Agrees to pay for additional Service Hours at the hourly rate set forth in Section C of this Schedule A.
5. Avenu will use the hours to provide the services described in Section B, below, as requested by Client, in accordance with the provisions of the Agreement and this Schedule A.

B. Remote DBA Deliverables

1. Avenu will review and document the existing computing environment and discuss the goals and direction of the Client with representatives of the Client.
2. Avenu will periodically connect into the Client computer system to review and monitor the Oracle environment and operating characteristics of the Avenu system(s), and propose needed changes, upgrades, and tuning adjustments as necessary.
3. Avenu staff will coordinate with data processing and administrative staff to assist in or implement any needed changes.
4. The Client Information Systems Manager and Avenu consultant will mutually agree upon the monthly hours expended to monitor and support the system.

5. Avenu agrees to perform the following support activities, as requested by Client:
 - (a) Assist in developing the policies regarding the administration of the Avenu system(s) and work towards devising a mutually agreeable plan for performing database maintenance that will minimize impact to the Client's production computer environment.
 - (b) Perform periodic Avenu system and Oracle upgrades delivered by Avenu for the following Avenu systems: Finance and Human Resources. Upgrades must be scheduled in coordination with Information Systems staff and are typically performed in a test environment, then placed into the production environment after end users approve changes.
 - (c) Assist Client to install minor software corrections and fixes for the Finance and Human Resources system when received from Avenu.
 - (d) Periodically, dial-in to monitor database activities, tune the database and work with the system and network manager(s) to improve overall performance.
 - (e) Develop and implement security and backup/recovery plans.
 - (f) Create new accounts and grant and revoke database privileges.
 - (g) Identify and resolve data and application-oriented problems. Help system and network managers identify problems in their areas.
 - (h) Propose changes, upgrades, or tuning adjustments as necessary. Coordinate with the Information Systems staff to assist with or implement recommended changes, including on-site visits as necessary.
6. After-hours work should be scheduled at least two weeks in advance. Avenu realizes that certain emergency situations may arise that will dictate off hours work be performed immediately, but work efforts such as upgrades or maintenance that need to be performed must be scheduled in advance. Services provided after hours will be charged at a double-time rate, i.e., each hour of service will be charged at a rate equivalent to two (2) service hours.
7. If requested, Avenu will send personnel on-site to perform any of the previously mentioned tasks. Client agrees to reimburse Avenu for all travel and living expenses related to on-site assistance.

C. Fees and Payment

1. For the term July 1, 2024 – December 31, 2027, Avenu will invoice Client for actual hours used on a monthly basis, and Client agrees to pay Avenu for those hours used.
2. For Services provided, Client agrees to pay Avenu at a rate of one hundred ninety dollars (\$190.00) per hour, for a maximum of twenty-two thousand eight hundred dollars (\$22,800.00) per year.
3. For Services provided above and beyond the 420 Service Hours during the Term of this Agreement, Client agrees to pay Avenu at the rate of one hundred ninety dollars (\$190.00) per hour. Additional Service Hours must be requested in writing by an authorized representative of the Client.
4. Reimbursable expenses are not included in the fees for Service Hours, and will be invoiced monthly, as

expenses are incurred.

5. Activities related to the provision of on-site Services (including preparation time, actual travel time, identification of follow-up tasks, preparation of a written trip report, telephone consultation, and management follow-up) will be charged against available Service Hours.