RE: [External] Claim F3F9901

Kerry Whitney < Kerry. Whitney@georgehills.com >

To:Kufel, Adam J < AKUFEL@travelers.com>

1 attachments (23 KB)

image002.jpg;

Here you go.

Claim Against County Form (siskiyou.ca.us)



Kerry John Whitney, PECP

Senior Adjuster

Phone: (916) 352-7810 (work) - (707) 312-0967 (cell)

Email: <u>kerry.whitney@georgehills.com</u>



From: Kufel, Adam J < AKUFEL@travelers.com>
Sent: Wednesday, January 24, 2024 12:21 PM
To: Kerry Whitney < Kerry. Whitney@georgehills.com>

Subject: RE: [External] Claim F3F9901

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Hi Kerry,

Is there a claim form that you can send to me that I can have the insured complete? Is it on the website?

Thanks,

Adam Kufel | Claim Professional | National Property Recovery Center

Northland Insurance Company

Mailing Address: Northland Recovery Center | P.O. Box 5076 | Hartford, CT 06102-5076 Remit Address: Northland Claim | One Tower Square MS05A | Hartford, CT 06183

Toll Free: 800-624-6007 Ext. 2629572412 F: 855.703.5112

akufel@northlandins.com



From: Kerry Whitney < Kerry.Whitney@georgehills.com>

Sent: Wednesday, January 24, 2024 2:01 PM **To:** Kufel, Adam J < <u>AKUFEL@travelers.com</u>> **Subject:** RE: [External] Claim F3F9901

Hi Adam,

Your insured has never filed a claim with the County.

Thanks, Kerry



Kerry John Whitney, PECP

Senior Adjuster

Phone: (916) 352-7810 (work) - (707) 312-0967 (cell)

Email: kerry.whitney@georgehills.com



From: Kufel, Adam J < <u>AKUFEL@travelers.com</u>>
Sent: Wednesday, January 17, 2024 12:32 PM
To: Kerry Whitney < Kerry.Whitney@georgehills.com>

Subject: FW: [External] Claim F3F9901

Hi Kerry,

My insured reached out on this one. Did you have any update regarding settlement offers?

Thanks,

Adam Kufel | Claim Professional | National Property Recovery Center

Northland Insurance Company

Mailing Address: Northland Recovery Center | P.O. Box 5076 | Hartford, CT 06102-5076 Remit Address: Northland Claim | One Tower Square MS05A | Hartford, CT 06183

Toll Free: 800-624-6007 Ext. 2629572412 F: 855.703.5112

akufel@northlandins.com



From: Kufel, Adam J

Sent: Wednesday, January 3, 2024 3:43 PM

To: 'Kerry Whitney' < Kerry.Whitney@georgehills.com

Subject: RE: [External] Claim F3F9901

Hi Kerry,

Yes the insured's downtime/OOP claim is separate. I am unable to represent or negotiate for that portion.

Thanks,

Adam Kufel | Claim Professional | National Property Recovery Center

Northland Insurance Company

Mailing Address: Northland Recovery Center | P.O. Box 5076 | Hartford, CT 06102-5076 Remit Address: Northland Claim | One Tower Square MS05A | Hartford, CT 06183

Toll Free: 800-624-6007 Ext. 2629572412 F: 855.703.5112

akufel@northlandins.com



From: Kerry Whitney < Kerry. Whitney@georgehills.com >

Sent: Friday, December 29, 2023 11:28 AM **To:** Kufel, Adam J < <u>AKUFEL@travelers.com</u>> **Subject:** RE: [External] Claim F3F9901

Thank you Adam. So, I assume the downtime claim is the insureds and not a part of Northlands subro?



Kerry John Whitney, PECP

Senior Adjuster

Phone: (916) 352-7810 (work) - (707) 312-0967 (cell)

Email: kerry.whitney@georgehills.com



From: Kufel, Adam J < <u>AKUFEL@travelers.com</u>>
Sent: Thursday, December 28, 2023 7:45 AM
To: Kerry Whitney < <u>Kerry.Whitney@georgehills.com</u>>

Subject: RE: [External] Claim F3F9901

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Hi Kerry,

We did pay a supplement on this one too. This is the final one though. Breakdown of payments is:

\$18,912.41 PAYMENT FOR INITIAL TRACTOR REPAIRS 2014 KW 406025+ TOW BILL REIMB INVOICE# 79323

\$1,800.00 PAYMENT FOR SANDERS TOWING INVOICE# 19868 ON BEHALF OF SHADD TRUCKING

\$7,100.64 SUPPLEMENT

\$2,500.00 DEDUCTIBLE

TOTAL SUBRO \$30,313.05

I do not have the dates for repairs but can confirm we issued initial repairs on 7/31/23 and issued the supplement 12/18.

Thanks,

Adam Kufel | Claim Professional | National Property Recovery Center

Northland Insurance Company

Mailing Address: Northland Recovery Center | P.O. Box 5076 | Hartford, CT 06102-5076 Remit Address: Northland Claim | One Tower Square MS05A | Hartford, CT 06183

Toll Free: 800-624-6007 Ext. 2629572412 F: 855.703.5112

akufel@northlandins.com



From: Kerry Whitney < Kerry.Whitney@georgehills.com>

Sent: Tuesday, December 19, 2023 2:45 PM **To:** Kufel, Adam J < <u>AKUFEL@travelers.com</u>> **Subject:** RE: [External] Claim F3F9901

Hi Adam,

I have reviewed your subrogation demand and we have questions regarding the total amount claimed. Can you provide an itemization that gets you to the total of your claim. Also, can you provide documentation that shows when your insured received payment for damages. As for the downtime claim, this is a substantial claim without any back up. I am assuming it is your insured's claim and not Northlands. Should I be directing my questions on downtime to your insured?

Thanks, Kerry



Kerry John Whitney, PECP

Senior Adjuster

Phone: (916) 352-7810 (work) - (707) 312-0967 (cell)

Email: kerry.whitney@georgehills.com



From: Kufel, Adam J < AKUFEL@travelers.com > Sent: Monday, December 11, 2023 7:31 AM

To: Kerry Whitney < Kerry.Whitney@georgehills.com

Subject: FW: [External] Claim F3F9901

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Good morning Kerry,

Attached is the subrogation package from Northland Insurance along with an out of pocket downtime claim request my insured is submitting.

Thanks,

Adam Kufel | Claim Professional | National Property Recovery Center

Northland Insurance Company

Mailing Address: Northland Recovery Center | P.O. Box 5076 | Hartford, CT 06102-5076 Remit Address: Northland Claim | One Tower Square MS05A | Hartford, CT 06183

Toll Free: 800-624-6007 Ext. 2629572412 F: 855.703.5112

akufel@northlandins.com



From: Gast, Amanda Beth

Sent: Thursday, October 19, 2023 12:06 PM **To:** Kufel, Adam J < AKUFEL@travelers.com>

Cc: Pollard, Beth A < BAPOLLAR@northlandins.com >; 'Kerry Whitney' < Kerry.Whitney@georgehills.com >; Shadd Trucking

<office@shaddtrucking.org>

Subject: RE: [External] Claim F3F9901

Hi Adam,

Please advise Kerry on the status of the subrogation demand.

Thank you,

Amanda Gast | Claim Professional | Northland Claim

Northland Insurance Company 385 Washington Street | Mail Code 9275-SB03N Saint Paul, Minnesota 55102 W: 651.310.6507 F: 855.420.1620

agast@northlandins.com

If further assistance is required, please contact my manager at KLowe3@Northlandins.com



From: Kerry Whitney < Kerry.Whitney@georgehills.com>

Sent: Thursday, October 19, 2023 12:03 PM

To: Gast, Amanda Beth <<u>AGAST@northlandins.com</u>>; Shadd Trucking <<u>office@shaddtrucking.org</u>>; Pollard, Beth A

<<u>BAPOLLAR@northlandins.com</u>> **Subject:** RE: [External] Claim F3F9901

Hi All,

The County is awaiting a formal subrogation demand from Northland Insurance. As I have previously advised Ms. Pollard there is no body worn or dash cam footage of the accident.

Thanks, Kerry



Kerry John Whitney, PECP

Senior Adjuster

Phone: (916) 352-7810 (work) - (707) 312-0967 (cell)

Email: kerry.whitney@georgehills.com



From: Gast, Amanda Beth < AGAST@northlandins.com >

Sent: Thursday, October 19, 2023 9:52 AM

To: Shadd Trucking <office@shaddtrucking.org>; Pollard, Beth A BAPOLLAR@northlandins.com; Kerry Whitney

<<u>Kerry.Whitney@georgehills.com</u>> **Subject:** RE: [External] Claim F3F9901

Hi Amy,

I will let Beth reply to the liability portion and provide and update. For downtime there is no downtime coverage through your Northland physical damage policy. You can make a downtime claim directly with the at fault party's insurance carrier. Northland can't handle the downtime claim on your behalf.

Beth- are you able to provide the at fault parties claim#/contact info for Amy to contact and pursue a downtime claim?

Thank you!

Amanda Gast | Claim Professional | Northland Claim

Northland Insurance Company 385 Washington Street | Mail Code 9275-SB03N Saint Paul, Minnesota 55102 W: 651.310.6507 F: 855.420.1620

agast@northlandins.com

If further assistance is required, please contact my manager at KLowe3@Northlandins.com



From: Shadd Trucking < office@shaddtrucking.org Sent: Thursday, October 19, 2023 11:37 AM

To: Gast, Amanda Beth < AGAST@northlandins.com >; Pollard, Beth A < BAPOLLAR@northlandins.com >;

kerry.whitney@georgehills.com Subject: [External] Claim F3F9901

CAUTION: This email came from outside of the company.

Please exercise caution when opening attachments, clicking links or responding to this email. The original

sender of this email is office@shaddtrucking.org.

Good morning,

I am following up on Claim F3F9901, we still have not received the dash cam footage from the officers vehicle that was involved in the accident on July 12, 2023.

We also have not received any type of "Down Time" compensation for this accident. Can I get an update on dash cam footage and the compensation for the down time.

I have not heard from any one in a while regarding this.

Thank you,

Amy Stotts

Shadd Trucking

General Manager

530-300-7090

office@shaddtrucking.org

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