October 21, 2022

California Public Utilities Commission

505 Van Ness Avenue

San Francisco, CA 94102

To the Commission:

This letter serves as notification that on November 1, 2022, the Siskiyou County Board of Supervisors voted unanimously to support the application of United Way of Northern California (UWNC) – in partnership with Siskiyou Community Services Council (Siskiyou CSC) – for assignment of the 2-1-1 dialing code in Siskiyou County.

The 2-1-1 service, Siskiyou Connect, has brought much needed information and referrals to county residents in the areas of utility assistance, affordable housing, support for mental health and addiction, food and clothing needs and other important social services. Crucially, 2-1-1 has been an easy-to-access number for area disaster information in events such as wildfires, floods and other public emergencies.

Siskiyou CSC and UWNC are positioned to provide 24-7-365 service via phone, text and web. These agencies are strong and credible players in the social services arena in Siskiyou County. United Way has successfully operated 2-1-1 in Shasta and Tehema counties; those programs are growing and have established strong partnerships with the respective county governments and with non-profits. We are confident of similar results in Siskiyou County, as United Way and Siskiyou CSC have presented a sustainable model that will garner wide support in the community and among local government and non-profit agencies.

Thank you for your consideration. We look forward to your support and approval of a program that has served county residents, government agencies and non-profits alike.

This letter was approved by the Siskiyou County Board of Supervisors on November 1, 2022, by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

Sincerely,

Brandon A. Criss, Chair

Board of Supervisors