			A - Bı	utte Cou	nty						
	WIOA Title I, Adult/DW/Youth - AFWD, Inc.	WIOA Title I, Native American Programs - California Indian Manpower Consortium	WIOA Title I, Migrant and Seasonal Farmworker Programs - Section (167), CHD	WIOA Title II, Adult Education and Literacy Programs - Oroville Adult Ed.	WIOA Title III, Wagner-Peyser Programs - EDD	WIOA Title IV, Vocational Rehabilitation Programs - California Vocation Rehab	Title V, Older Americans Act Programs - AARP	Trade Adjustment Assistance (TAA) - EDD	Veterans Programs - EDD	Unemployment Insurance - EDD	Temporary Assistance for Needy Families (TANF)/CalWORKs - Department of Employment & Social Services
Basic Career Services		1 1		l I		l I					
Program eligibility Outreach and intake and	Х	Х	Х	Х		Х	Х	Х	Х	Х	Х
orientation to services	Х	Х	Х	Х	Χ	Х		Х	Х	Χ	Х
Initial assessment of skill levels	Х	Х	Х	Х			X	Х	х		Х
Job search and placement	Х	Х	Х		Х	Х	Х	Х	Х		Х
assistance	^	^	^		^	^	^	^	^		^
Labor Market employment	Х	Х	Х	Х	Χ	Х		Х	Х		
statistics Supportive services											
information	Х	Х	Х		Χ		Χ	Х	Х		Х
Unemployment Insurance Claim Filing Assistance and Information	Х	х			Х			Х	Х	Х	
Eligibility for programs of financial aid assistance for training and education programs	Х	Х	Х	Х		Х		Х			х
Training vendor information	Х	Χ	Χ		Χ	Χ		Х			
Performance measure information	Х	Х	Х			Х		Х			
Referrals to other programs and services	Х	Х	Х	Х	Х	Х	Х	Х	Х		Х
Individualized Career Services											
Comprehensive assessment of skill levels and service needs	Х	Х	Х	Х		Х	Х				Х
Individual Employment Plan	Х	X	Х		Χ	Χ	Х	Х	Х		X
Group counseling	X	X	V		V			V			X
Individual counseling Career Planning	X	X	X	Х	X	X	Х	X	X		X X
Short-term prevocational services (i.e. communication, interview skills, punctuality)	X	X	X	X	^_	X	X		^		X
Internships and work experience linked to careers	Х	Х	Х	Х		Х	Х				Х
Workforce preparation activities	Х	Х	Х	Х	Х	Х	Х		Х		Х

Financial literacy services	Х	Х		Х						
Out-of-Area job search										
assistance and relocation	Х	Х				Х				
assistance										
English language acquisition										
and integrated education and			Х	Х		Х				Х
training programs										
Follow-up Services										
Counseling regarding the	.,	.,	.,			.,	.,	.,		
workplace	Х	Х	Х		Х	Х	Х	Х		
Referral to community										
resources necessary to retain	Х	Х	Х		х	Х	Х	Х		Х
employment										
Provision of supportive		.,	.,			.,				
services	Х	Х	Х			Х				
Career development/further	V	V	V	V		V				
education planning	Х	Х	Х	Х		Х				
Assistance securing a better	V	V	V			Х	V	V		
paying job	Х	Х	Х			X	Х	Х		
Training Services										
Occupation Skills Training	Х	Х	Х	Х		Х				Х
(Classroom based)	^	^	^	^		^				۸
On-the-Job Training (OJT)	Χ	Х	Χ			Х	Х			
Incumbent Worker Training	Χ									
Programs that provide										
workplace training with	Х	Х				Х	Х			Х
related instruction										
Training programs operated by	Х	Х				Х				Х
the private sector	^	^				^				^
Skill upgrading and retraining	Х	Х	Х	Х		Х	Х			Х
Entrepreneurial Training	Х	Х								
Transitional Jobs	Х	Х				Х				
Job readiness training	Х	Х	X	Х		Х	Х			Х
Adult education and literacy	Х	Х	Х	Х		Х				Х
activities	^	^	^			^				^
High School diploma/GED	Х	Х	Х	Х		Х				Х
services		^	^			^				^
Employer customized training	Х					Х				
Business Services		1	ı	•	ı	1	ı		ı	T
Labor market information	Χ			Х						
Wage & Benefit information	Х			Х						
Local labor pool information	X			Х						
Job/Career Fairs	Х		Х	ļ	Х		Х			
Internet talent search and job	Χ				Х					
postings				1						
Employee recruitment and/or	Χ	Х	Х		Х					
screening assistance				1						
Financial assistance for	Χ	Х								
employee training										
Employee assessment/testing	Χ	Х								
services				1	.,					
Tax credit information	Х	Х		1	Х			Χ		
Employer workshops and	Χ				Х					
seminars	V									
Outplacement assistance	Χ]						<u> </u>	

	1		1								
Small Business Admin.	X								1		
information											
Human Resource information	Х								<u> </u>		
Rapid Response/Layoff	X	х			Х						
Aversion services	^	^			^						
Job description assistance	Х										
Referral assistance to	X	Х	Х								
partnering agency	^	^	^								
			Refer	ral Proc	ess						
When referring to partner ager	cies tha	t are co-	located, A	FWD sta	aff will	persona	lly esco	t the cu	stome	er to an	agency
WIOA Title I, Adult, Dislocated											
Customers interested in obtain		e inform	ation rega	rding se	rvices p	provided	l by Allia	nce for	Work	force	
Erin Clark - Program Supervisor											
500 Cohasset Road, Suite 30, Cl	hico, CA	95926									
78 Table Mountain Blvd., Orovi	lle, CA 9	5965									
530-538-5208											
elcark@ncen.org or afwdconta	ct@ncer	n.org									
WIOA Title I, Native American	Progran	ıs (Secti	on 166)			-					
The local office has asked that a	all referr	als are r	nade throu	ugh the	Sacram	ento of	fice.				
California Indian Manpower Co	nsortiur	n, Inc.									
Jeff Hogue, Coordinator											
2540 Hartnell Ave.											
Redding, CA 96002											
(530)222-1004											
jefferyh@cimcinc.com											
<u></u>											
WIOA Title I, Migrant and Seas	onal Fai	mwark	or Brogram	ac Soct	ion /16						
Customers with questions abou							terred t	o Calitoi	rnia H	uman	
Development (CHD)		от ног р	од. ао а.		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			· • • • • • • • • • • • • • • • • • • •			
Liliana Sapien - Case Manager											
1249 Mangrove Avenue, Chico	CA										
916-371-8220 ext 105											
	nmont a										
liliana.sapien@cahumandevelo	pment.c	org I									
NAMES A T. I.											
WIOA Title II, Adult Education											
Customers with questions abou		educatio	n and/or l	iteracy p	orograr	ns woul	d be ref	erred to	Orovi	ille Uni	on High
Debra Burtshaw - Administratio	on										
530-538-5350											
dburtenshaw@ouhsd.org											
WIOA Title III, Wagner-Peyser											
Customers interested in progra	ms and/	or servi	ces provide	ed by W	agner-						
Ignacio Magaña											
78 Table Mountain Blvd., Orovi	lle, CA 9	5965									
530-701-6311											
ignacio.magana@edd.ca.gov											
The Marysville Office can be us	ed as ba	ckup 53	0-599-304	0							
WSBMarysvilleFieldOffice@edo	l.ca.gov										
WIOA Title IV, Vocational Reha	bilitatio	n Progr	ams								
Customers asking about service				nia Dep	artmer	nt of Reh	ab, or n	night fit	eligib	ility red	uirements
Leslie Mello		3	<u> </u>	- r			, , ,	<u> </u>	55	,	

530-257-6073											
leslie.mello@dor.ca.gov											
Title V, Older Americans Act Pr	ograms										
Customers that are requesting i	nformat	ion fror	n Experien	ce Worl	ks woul	d be ref	erred to	AARP S	enior	Comm	unity Service
Melissa Frohrip, Project Directo	r										
530-768-5252											
Mfrohrip@aarp.org											
Trade Adjustment Assistance (ΓΑΑ) Pro	grams									
Customers looking to find out n			n regardin	g Trade	Adiustr	nent Ass	sistance	would b	e refe	erred to	o the
EDD - Marysville, CA					,,						
WSBMarysvilleFieldOffice@edd	.ca.gov										
530-599-3040											
Veterans Programs (EDD)											
Veterans looking to get more in	formatio	n regar	ding servi	res and/	or nro	grams w	ould be	referred	to th	ne Vete	rans
Andrew Macy	Torritatio	Jii i egai	ding servi	ccs array	or prog	STATTIS W	ould be	leienee	1 10 11	ic vete	lans
DVOP											
530-599-3023											
Andrew.Macy@edd.ca.gov											
The Marysville Office can be use	ed as had	rkun 53	 N-749-488	2							
WSBMarysvilleFieldOffice@edd		ckup 55	743 400	_							
vv3biviar y3viiier relaoffice@ caa	.ca.gov										
Unemployment Insurance Prog	ram (ED)D)									
Customers with questions regar			mnlovmer	nt Insura	nce Pro	ngram a	re first c	lirected	to use	- "Cont	act FDD" on
www.edd.ca.gov. When assista	_					_					
Ignacio Magaña - UI Navigator											
78 Table Mountain Blvd., Orovil	le. CA 9	5965									
530-701-6311											
ignacio.magana@edd.ca.gov											
The Marysville Office can be use	ed as ba	ckup 53	0-599-304	0							
WSBMarysvilleFieldOffice@edd											
Temporary Assistance for Need	ly Famil	ies (TAN	∟ IF)/CalWC	RKs							
Customers interested in progra	ms and/	or servi	ces provide	ed by th	e CalW	ORKs de	partme	nt would	d be r	eferred	l to:
(Chico) Monica Moore, Resource	e Staff										
765 East Ave., Chico CA 95926											
530-552-6621											
mmoore@buttecounty.net											
(Oroville) Richard Brashears											
78 Table Mountain Blvd., Orovil	le, CA 9	5965									
530-538-7301											
RBrashears@buttecounty.net											

			B - De	l Norte	e Count	у					
	WIOA Title I, Adult/DW/Youth - SMART Workforce Center	WIOA Title I, Native American Programs - Northern California Indian Development Council	WIOA Title I Migrant and Seasonal Farmworker (Section 167)	WIOA Title II, Adult Education and Literacy Programs - Del Norte County		WIOA Title IV, Vocational Rehabilitation Programs - California Vocation Rehab	Title V, Older Americans Act Programs - AARP	Trade Adjustment Assistance (TAA) Programs	Veterans Programs - EDD	Unemployment Insurance Program - EDD	Temporary Assistance for Needy Families (TANF)/CalWORKs - Department of Health & Human Services
Basic Career Services				Service	es						
Program eligibility	Х	Х				Х	Х	Х	Х	Х	Х
Outreach and intake and orientation to services	Х	X				Х	Х	X	Х	Х	X
Initial assessment of skill levels	Х	Х				Х	Х	Х	Х		Х
Job search and placement assistance	Х	Х				Х	Х	Х	Х		Х
Labor Market employment statistics	Х	Х				Х	Х	Х	Х		Х
Supportive services information	Х	Х				Х		Х	Х		Х
Unemployment Insurance Claim Filing Assistance and Information	Х	Х						Х	X	Х	Х
Eligibility for programs of financial aid assistance for training and education programs	x	х						X	Х		Х
Training vendor information	Х	Х				Х		Χ	Χ		Х
Performance measure information	Х	х						Х	Х		
Referrals to other programs and services	Х	Х		Х		Х	Х	Х	Х		Х
Individualized Career Services			ı			1	1				
Comprehensive assessment of skill levels and service needs	Х	х		Х		x	Х	Х	Х		Х
Individual Employment Plan	Х	Х				Х		Х	Х		Х
Group counseling		Х									
Individual counseling	Х	Х		Χ		Х	Х		Χ		Х
Career Planning	Х	Х				Х	Х	Χ	Χ		Х
Short-term prevocational services (i.e. communication, interview skills, punctuality)	х	Х				Х	х	Х	Х		х

Internships and work experience linked to careers	Х	Х		Х	Х		Х		
Workforce preparation activities	Х	Х		Х	Х	Х	Х		Х
Financial literacy services									Х
Out-of-Area job search									^
assistance and relocation	X	Х		х		х	х		х
English language acquisition and integrated education and training programs			Х	Х					
Follow-up Services								<u> </u>	
Counseling regarding the workplace	Х	Х		Х	Х	Х	Х		Х
Referral to community resources necessary to retain employment	х	Х	х	Х	х	Х	х		х
Provision of supportive services	Х	Х		Х			Х		х
Career development/further education planning	х	Х		Х	х	Х	х		Х
Assistance securing a better paying job	Х	Х		Х	Х	Х	Х		Х
Training Services									
Occupation Skills Training (Classroom based)	Х	х		х		Х	Х		х
On-the-Job Training (OJT)	Х	Х					Х		
Incumbent Worker Training	Χ	Х					Х		
Programs that provide workplace training with related instruction						Х			
Training programs operated by the private sector	Х	Х		Х		Х	Х		Х
Skill upgrading and retraining	Х	Х		Х	Х	Х	Х		Х
Entrepreneurial Training						Χ			Х
Transitional Jobs		Х			Х	Χ	Х		
Job readiness training	Χ	Х			Х	Χ	Х		Х
Adult education and literacy activities			Х	х		Х			
High School diploma/GED services			X			Х			
Employer customized training							Х		
Business Services									
Labor market information	Х						Х		Х
Wage & Benefit information	Х						Х		Х
Local labor pool information	Х						Х		Х
Job/Career Fairs	Χ	Х					Χ		Х
Internet talent search and job postings	Х						Х		

	1	T			1			1		1	1
Employee recruitment and/or screening assistance	Х	х							Х		x
Financial assistance for employee training	х	Х							Х		
Employee assessment/testing		Х							Х		
services	.,						-		.,		.,
Tax credit information	Х								Х		Х
Employer workshops and seminars	Χ								Х		
Outplacement assistance											
Outplacement assistance											
Small Business Admin.											
information											
Human Resource information	Х										
Rapid Response/Layoff Aversion services	Х										
Job description assistance	Х										
Referral assistance to	Х	Х		Х		Х	Х		Х		Х
partnering agency	^	^		^		^	^		^		^
			Ref	erral F	rocess						
WIOA Title I, Adult, Dislocated											
Customers interested in obtaining	_		_	_	services	s provide	d by the	SMART	Work	force	Center, would
be referred to Christy Hernande			rce Cer	nter:	1		1	1			1
875 5th Street, Crescent City, C	A 95531										
707-464-8347											
hchristy@thesmartcenter.biz											
	_										
WIOA Title I, Native American											
Customers that might fit eligibil questions about services would					_				elopme	ent Co	uncil or have
888 4th Street, Crescent City, C.	A 95531										
707-464-3512											
brenda@ncidc.org											
WIOA Title I, Migrant and Seas	onal Fai	rmworker	Progra	ms - S	ection (167)					
Customers with questions abou	ıt farmw	orker prog	rams a	and se	vices w	ould be re	eferred t	to Califo	rnia H	uman	Development:
Lilian Sapien - Senior Case Man	ager										
1249 Mangrove Avenue, Chico											
916-371-8220 ext 1051											
liliana.sapien@cahumandev	<u>elo</u> pme	ent.org									
WIOA Title II, Adult Education	and Lite	eracy Progi	rams								
Customers with questions abou				litera	cy progr	ams wou	ld be ref	erred to	Del N	lorte (County Unified
School District office to speak to			,		, , -0		-				,
County and District Superintend											
301 W. Washington Blvd, Cresc		, CA 95531									
707-464-0200											
jharris@delnorte.k12.ca.us		1									

WIOA Title III, Wagner-Peyser I	Program	ns									
Customers with questions abou			rogran	ms in o	ur area	would be	referre	d to EDI) Wor	kforce	Services.
Employment Program Manager	_										,
409 K Street, Eureka, CA 95501											
707-441-5707											
Robyn.Stalcup@edd.ca.gov											
Nobym.starcap@caa.ca.gov											
WIOA Title IV, Vocational Reha	L bilitatio	n Program	15								
Customers asking about service				rtmen	t of Reh	ah or mi	oht fit el	igihility	requir	emen	ts for services
would be referred to Carla Capi		ore trill oug.	. Бера	··········	c or rich	ab, or	5110 110 01		. equi	Cilicii	13 101 301 11003
Carla Capineri, Department of F		ation DTII	Cross	cont Ci	ty Pranc	·h·					1
286 M Street, Crescent City, CA		.ation Fin-	- Cresc	Jeni Ci	Губланс	.11.					
707-464-8347	95551										
carla.capineri@dor.ca.gov											
Title V. Older Americans Act Dr											
Title V, Older Americans Act Pr					(a.al	1 - 1 - 1	C 1 ·	- NA !!	- r '	· D	-:t D: :
Customers that are requesting i			-	ence W	orks wo	ula be re	Terred to	o ivieliss	a Froh	lip, Pr	oject Director,
Employment & Training Coordin		r Northern	CA:	1	1		1	1	T	1	
1325 Pine Street, Redding, CA 9	6001										
530-768-5252											
Mfrohrip@aarp.org											
Trade Adjustment Assistance (ΓAA) Pro	ograms									
Customers looking to find out n	nore info	ormation r	egardi	ng Trad	de Adjus	stment As	sistance	would	be ref	erred	to the nearest
EDD office to speak to Robyn St	alcup, E	mploymen	t Prog	ram M	anager	II:					
409 K Street, Eureka, CA 95501											
707-441-5707											
Robyn.Stalcup@edd.ca.gov											
Veterans Programs (EDD)											
Veterans looking to get more in	formati	on regardii	ng serv	ices ar	nd/or pr	ograms v	vould be	referre	d to th	ne Vet	erans
Representative, Trae Garza:		Ü	Ū			Ü					
409 K Street, Eureka, CA 95501											
707-441-5709											
trae.garza@edd.ca.gov											
trac.garza@caa.ca.gov											
	/55) n									
Unemployment Insurance Prog							r	1		"	
Customers with questions regar	_	-	-			_					
www.edd.ca.gov. When assistan		· -				omers are	e reterre	d to the	Eure	ka wo	rktorce
Services Office, Robyn Stalcup,	Employr	ment Progr	am ivi	anager	:						
409 K Street, Eureka, CA 95501											
707-441-5707											
Robyn.Stalcup@edd.ca.gov											
Temporary Assistance for Need	ly Famil	ies (TANF)	/CalW	ORKs							
Customers interested in progra	ms and/	or services	provi	ded by	the Cal	WORKs d	epartme	ent wou	ld be r	eferre	d to:
Kerri Mitchell, Supervising Integ			•								
880 Northcrest Dr, Crescent City					.,		3				
707-464-3191 x 2629	,, 5, 55										
kmitchell@co.del-norte.ca.us											
sirene-colact nortelealas											

		(C - Lasse	en Coun	ty						
	WIOA Title I, Adult/DW/Youth - AFWD, Inc.	WIOA Title I, Native American Programs - California Indian Manpower Consortium	WIOA Title I Migrant and Seasonal Farmworker Program (Section 167)	WIOA Title II, Adult Education and Literacy Programs	WIOA Title III, Wagner-Peyser Programs - EDD	WIOA Title IV, Vocational Rehabilitation Programs - California Vocation Rehab	Title V, Older Americans Act Programs - AARP	Trade Adjustment Assistance (TAA) - EDD	Veterans Programs - EDD	Unemployment Insurance - EDD	Temporary Assistance for Needy Families (TANF)/CalWORKs - Department of Social Services
			Ser	vices							
Basic Career Services	\ \	l v		.,	\ <u>'</u>	\ \				\ <u>'</u>	
Program eligibility Outreach and intake and orientation to services	X	X		X	X	X	X	X	X	X	X
Initial assessment of skill levels	Х	Х		Х	Х		Х		Х		х
Job search and placement assistance	Х	Х			Х	Х	Х		Х		х
Labor Market employment statistics	Х	Х		Х	Х	Х		Х	Х		
Supportive services information	Х	Х		Х	Х		Х	Х	Х		Х
Unemployment Insurance Claim Filing Assistance and Information	Х	Х			Х			X	Х	Х	
Eligibility for programs of financial aid assistance for training and education programs	Х	х		х	X	Х		Х			х
Training vendor information	Х	Х			Х	Х					
Performance measure information	Х	Х				Х					
Referrals to other programs and services	Х	Х		Х	Х	Х	Х		Х		х
Individualized Career Services											
Comprehensive assessment of skill levels and service needs	Х	Х		Х		Х	Х				х
Individual Employment Plan	Х	Х				Х	Х		Х		Х
Group counseling	Х	Х							Х		Х
Individual counseling	Х	Х		Х		Х		Χ	Χ		Х
Career Planning	Х	Х		Х		Х	Х		Χ		Х
Short-term prevocational services (i.e. communication, interview skills, punctuality)	Х	х		х		Х	х		х		Х

			1	1			r			
Internships and work experience linked to careers	Х	Х		Х		Х	Х			Х
Workforce preparation										
activities	Х	Х		Х		Х	Х		Х	Х
Financial literacy services	Х	Х								
Out-of-Area job search										
assistance and relocation	Χ	Х				Х				
assistance										
English language acquisition										
and integrated education and				Х		Х				
training programs										
Follow-up Services										
Counseling regarding the	Х	Х				Х	Х		Х	
workplace	۸	^				^	^		^	
Referral to community										
resources necessary to retain	Χ	Х				Х	Х		Х	Х
employment										
Provision of supportive	Х	Х				Х				
services	^	^				^				
Career development/further	Х	х		X		Х				
education planning	^	^		^		^				
Assistance securing a better	Х	Х				Х	Х		Х	
paying job	^	^					^			
Training Services			_	•			ī	T		
Occupation Skills Training (Classroom based)	Х	х		х		х		Х	х	Х
On-the-Job Training (OJT)	Х	Х				Х	Х		Х	
Incumbent Worker Training	X						,			
Programs that provide										
workplace training with	Х	х				Х	х		Х	Х
related instruction										
Training programs operated by										
the private sector	Х	X				Х		Х	Х	Х
Skill upgrading and retraining	Х	Χ				Х	Х			Х
Entrepreneurial Training	Х	Х								
Transitional Jobs	Х	Х				Х				
Job readiness training	Χ	Х		Х		Х	Х		Х	Х
Adult education and literacy	V	.,		V		V			,	
activities	Х	Х		Х		Х			Х	
High School diploma/GED	.,	V		.,		.,				
services	Х	Х		Х		Х				Х
Employer customized training	Х					Х				
Business Services										
Labor market information	Х				Х					
Wage & Benefit information	Х				Х					
Local labor pool information	X									
Job/Career Fairs	X						Х			
Internet talent search and job										
postings	Х			Х	Х					
. <u> </u>		1	<u> </u>	I		<u> </u>	<u> </u>		1	

Employee recruitment and/or screening assistance	Х	Х									
_											
Financial assistance for employee training	Х	Х									
Employee assessment/testing											
services	Х	Х									
Tax credit information	Χ	Х			Х						
Employer workshops and seminars	Х										
Outplacement assistance	Х										
Small Business Admin.											
information	Х										
Human Resource information	Χ										
Rapid Response/Layoff	.,				.,						
Aversion services	Х	Х			Х						
Job description assistance	Χ				Х						
Referral assistance to	Х	Х			X						
partnering agency		,									
			Referra	l Proces	SS_		1	_			
When referring to partner agen	cies tha	t are co	-located	 Rusine	ss & Ca	reer Net	work st	aff will	l ners	onall	v escort
the customer to an agency repr									•		•
Career Network staff will contact			-			-					
and make the referral. The cust			•					-			
present to the partner agency.	onner w	be pi	ov.aca c	. Dasine	,, a ca.		Or it see	545		cara	
,											
WIOA Title I, Adult, Dislocated	Worke	r and Yo	outh Pro	grams							
Customers interested in obtaini					service	s provid	ed by Bı	usiness	s & Ca	areer	Network
would be referred to:							, _				
Kim Keith - Program Supervisor											
1616 Chestnut Street, Susanville	L. CA 96	130									
530-257-5057	,										
kkeith@ncen.org or afwdcontag	t@ncer	n.org									
		- 0									
WIOA Title I, Native American	Program	ıs (Sect	ion 166)								
The local office has asked that a					ne Sacra	mento	office.				
California Indian Manpower Co											
Jeff Hogue, Coordinator		,									
2540 Hartnell Ave.											
Redding, CA 96002											
(530)222-1004											
jefferyh@cimcinc.com											
WIOA Title II, Adult Education	and Lite	eracy Pr	ograms				-				1
Customers with questions abou				or litera	y progr	ams wo	uld be r	eferre	d to:		
Janet Marinoni - Transition Cou	nselor										
530-249-9997											
JMarinoni@lassencollege.edu											
WIOA Title III, Wagner-Peyser I	Program	ıs									

Customers with questions al	hout Warn	or-Pover	r progr	ame in o	ur area	would b	e referr	ed to t	he C	alifor	nia
Employment Development [_	-	er progre	31113 111 0	ui aica	would b	e releir	eu to	ine Co	aiiiOi	illa
Redding EDD Office 530-225	<u> </u>		kforca S	orvices							
-		3 0001	KIOICE 3	ei vices							
WSBReddingFieldOffice@ed	a.ca.gov										
MUOA Title IV. Vesstienel D	- h - h : l : 4 - 4 : -	Dua au									
WIOA Title IV, Vocational R						. (5			· · ·		
Customers asking about serv			_	tornia D	epartm	ent of R	enab, or	migni	: fit ei	ligibii	ity
requirements for services, w	ould be ref	errea to): 	Ι	Ι	I	I				Ι
Shannon Hogan											
530-257-6073											
shogan@dor.ca.gov											
Title V, Older Americans Ac											
Customers that are requesti	ng informa	tion wo	uld be re	eferred t	o AARP	, Employ	ment &	Train	ing Co	oordi	nator for
Northern CA:											
Melissa Frohrip, Project Dire	ector										
530-768-5252											
Mfrohrip@aarp.org											
Trade Adjustment Assistance	e (TAA) Pr	ograms									
Customers looking to find outhe nearest EDD office to speeding EDD Office 530-225	eak to:				le Aujus		1331314110	le woo		T C T C T C T C T C T C T C T C T C T C	
WSBReddingFieldOffice@ed											
VV3DNCddingricidomice@cd											
Veterans Programs (EDD)											
Veterans looking to get mor	a informati	on roga	rding co	nuicos ar	nd/or nr	ograms	would b	o rofo	rrod i	to the	
Veterans Services Assistant:	e iiiioiiiiati	onrega	iuliig se	i vices ai	iu/oi pi	ogranis	would b	ereie	ii eu i	to the	=
Redding EDD Office 530-225	5 210E ovt	6 Voto	ranc Son	vicos							
		o veter	1113 361	Vices							
WSBReddingFieldOffice@ed	d.ca.gov										
	- /=-										
Unemployment Insurance P											
Customers with questions re EDD" on www.edd.ca.gov. \ EDD office.						_					
Redding EDD Office 530-225	5-2185 ext	3 Wor	kforce S	ervices							
WSBReddingFieldOffice@ed	d.ca.gov										
Temporary Assistance for N	eedy Fami	ies (TAI	VF)/CalV	VORKs							
Customers interested in pro	grams and/	or servi	ces prov	ided by	the Cal	WORKs	departm	ent w	ould	be re	ferred to
Yvonne Hawkes											
1616 Chestnut Street, Susan	ville. CA 96	130									
530-251-8152	, 5, 5, 50										
yhawkes@co.lassen.ca.us											
,			-			-					

			D - N	lodoc Co	ounty						
	WIOA Title I, Adult/DW/Youth - AFWD, Inc.	WIOA Title I, Native American Programs - California Indian Manpower Consortium	WIOA Title I Migrant and Seasonal Farmworker Programs (Section 167)	WIOA Title II Adult Education and Literacy Programs	WIOA Title III, Wagner-Peyser Programs - EDD	WIOA Title IV, Vocational Rehabilitation Programs - California Vocation Rehab	Title V, Older Americans Act Programs - AARP	Trade Adjustment Assistance (TAA) - EDD	Veterans Programs - EDD	Unemployment Insurance - EDD	Temporary Assistance for Needy Families (TANF)/CalWORKs - Department of Employment & Social Services
Basic Career Services				Services							
Program eligibility	Х	Х			Х	Х	Х		Х	Х	Х
Outreach and intake and orientation to services	X	X			X	X	^	Х	X	X	X
Initial assessment of skill levels	Х	Х			Х		Х		Х		Х
Job search and placement assistance	Х	Х			Х	Х	Х		Х		Х
Labor Market employment statistics	Х	Х			Х	Х		Х	Х		
Supportive services information	Х	Х			Х		Х	Х	Х		Х
Unemployment Insurance Claim Filing Assistance and Information	Х	Х			X			X	Х	Х	
Eligibility for programs of financial aid assistance for training and education programs	Х	х			Х	Х		х			Х
Training vendor information	Χ	Χ			Χ	Х					
Performance measure information	Х	Х				Х					
Referrals to other programs and services	Х	Х			Х	Х	Х		Х		Х
Individualized Career Services											
Comprehensive assessment of skill levels and service needs	х	х				Х	Х				Х
Individual Employment Plan	Х	Х				Х	Х		Х		Х
Group counseling	Χ	Χ							Χ		Х
Individual counseling	Χ	Χ				Х		Х	Χ		Х
Career Planning	Χ	Χ				Х	Χ		Χ		Х
Short-term prevocational services (i.e. communication, interview skills, punctuality)	Х	х				Х	Х		Х		Х

							1			1
Internships and work experience linked to careers	Х	Х			Х	Х				Х
Workforce preparation activities	Х	Х			Х	Х		Х		Х
	V	V								
Financial literacy services Out-of-Area job search	Х	Х								
assistance and relocation	Х	X			Х					
assistance	^				_ ^					
English language acquisition										
and integrated education and					Х					Х
training programs										
Follow-up Services										
Counseling regarding the	V	V			V	V		V		
workplace	Х	Х			Х	Х		Х		
Referral to community										
resources necessary to retain	Χ	Х			Х	Х		Х		Х
employment										
Provision of supportive services	Х	Х			Х					
Career development/further										
education planning	Χ	Х			Х					
Assistance securing a better										
paying job	Х	Х			Х	Х		Х		
Training Services										
Occupation Skills Training	Х	Х			Х		Х	Х		Х
(Classroom based)	Х	Х			Χ		Х	Х		Х
On-the-Job Training (OJT)	Χ	Χ			Х	Х		Χ		
Incumbent Worker Training	Χ									
Programs that provide										
workplace training with related instruction	Х	Х			Х	Х		Х		Х
Training programs operated by										
the private sector	Χ	Х			Х		Х	Х		Х
Skill upgrading and retraining	Х	Х			Х	Х				Х
Entrepreneurial Training	X	X			^	_^				^
Transitional Jobs	X	X			Х					
Job readiness training	X	X			X	Х		Х		Х
Adult education and literacy										
activities	Х	Х			Х			Х		Х
High School diploma/GED		· ·			v					V
services	Х	Х			Х					Х
Employer customized training	Х				Х					
Business Services										
Labor market information	Х			Х						
Wage & Benefit information	X	1		Х						
Local labor pool information	Х									
Job/Career Fairs	X					Х				
Internet talent search and job				.,						
postings	Х			Х						
-		•	 •	•					•	

Employee recruitment and/or screening assistance	Х	Х									
Financial assistance for									<u> </u>		
employee training	Х	Х									
Employee assessment/testing											
services	Х	Х									
Tax credit information	Х	Х			Х						
Employer workshops and	Х										
seminars											
Outplacement assistance	Х										
Small Business Admin.	Х										
information				1					-		
Human Resource information	Х								ļ		
Rapid Response/Layoff Aversion services	Х	Х			Х						
Job description assistance	Х				Χ						
Referral assistance to	Х	Х			Х						
partnering agency	_ ^	^			^						
			Ref	erral Pro	ocess_						
referral. The customer will be p agency.									1		
WIOA Title I, Adult, Dislocated	l Worke	r and Yo	outh Pro	ograms							
Customers interested in obtain					service	s provide	ed by Bu	siness	& Care	eer Netv	vork would
be referred to:				- 6			,				
Stacy Snow - Career Center Adv	visor										
701 N. Main Street, #1											
530-233-4161											
ssnow@ncen.org or afwdconta	ct@nce	n.org									
WIOA Title I, Native American		-	-								
The local office has asked that a			made th	rough th	ne Redd	ing offic	e.				
California Indian Manpower Co	nsortiur	n, Inc.									
Jeff Hogue, Coordinator									-		
2540 Hartnell Ave.									-		
Redding, CA 96002											
(530)222-1004									-		
jefferyh@cimcinc.com											
MIOA Title III. Magner Person	Droara	<u> </u>									
Customers with questions about			or proce	ame in a	ur aras	م اماراط اد	o roforr	vd + c + l	no Cali	fornia =	mnlovmant
Customers with questions abou Development Department	ıı vvagnı	er-Peyse	er progr	aiii5 ifi 0	ui area	would D	e reierre	u to tr	ie Call	ioiilla E	inpioyment
Redding EDD Office 530-225-22	185 ext.	3 Wor	kforce S	Services							
WSBReddingFieldOffice@edd.c	a.gov										
WIOA Title IV, Vocational Reha	bilitatio	n Progr	rams								

Customers asking about service	s availa	ble thro	ugh Cali	fornia D	epartm	ent of R	ehab, or	might	fit elig	gibility	
requirements for services, woul	ld be ref	ferred to) :								
Christien Kensley											
530-260-1749 (cell) 530-233-57	30 (mai	n)									
Christien.Kensley@dor.ca.gov											
Title V, Older Americans Act Pr	ograms										
Customers that are requesting i	informa	tion wo	uld be re	eferred t	to AARP	, Employ	ment &	Traini	ng Coo	ordinato	or for
Northern CA:											
Melissa Frohrip - Project Directo	or										
530-768-5252											
mfrohrip@aarp.org											
Trade Adjustment Assistance (TAA) Pr	ograms									
Customers looking to find out n	nore inf	ormatio	n regard	ding Trac	de Adjus	stment A	ssistanc	e wou	ld be r	eferred	to the
nearest EDD office to speak to:											
Redding EDD Office 530-225-21	185 ext	. 3 Wor	kforce S	ervices							
WSBReddingFieldOffice@edd.c	a.gov										
Veterans Programs (EDD)											
Veterans looking to get more in	ıformati	on rega	rding se	rvices ar	nd/or pr	ograms	would b	e refer	red to	the Ve	terans
Services Assistant:											
Redding EDD Office 530-225-21	185 ext	. 6 Vete	rans Sei	rvices							
WSBReddingFieldOffice@edd.c	a.gov										
Unemployment Insurance Prog											
Customers with questions regar	_					_					
on www.edd.ca.gov. When ass	istance	is neede	ed beyor	nd the w	ebsite o	custome	rs are re	ferred	to the	local El	DD office.
Redding EDD Office 530-225-21	185 ext	. 3 Wor	kforce S	ervices							
WSBReddingFieldOffice@edd.c	a.gov										
Temporary Assistance for Need	dy Fami	lies (TAI	NF)/Cal\	NORKs							
Customers interested in progra	ms and/	or servi	ces prov	ided by	the Cal	WORKs	departm	ent wo	ould b	e referre	ed to:
Karena Nield - Program Manage	er								T		
11.01.01.01.01.01.01.01.01.01.01.01.01.0								1	1		
324 South Main Street, Alturas,	CA 961	01									
		01									

			E - Ne	evada Co	ounty						
	WIOA Title I, Adult/DW/Youth - AFWD, Inc.	WIOA Title I, Native American Programs - California Indian Manpower Consortium	WIOA Title I Migrant and Seasonal Farmworker Programs (Section 167)	WIOA Title II, Adult Education and Literacy Programs	WIOA Title III, Wagner-Peyser Programs - EDD	WIOA Title IV, Vocational Rehabilitation Programs - California Vocation Rehab	Title V, Older Americans Act Programs - AARP	Trade Adjustment Assistance (TAA) - EDD	Veterans Programs - EDD	Unemployment Insurance - EDD	Temporary Assistance for Needy Families (TANF)/CalWORKs - Department of Social Services
				Services							
Basic Career Services						ı	ı		1		
Program eligibility	Χ	Х		Χ		Х	Χ	Χ	Х	Х	Х
Outreach and intake and orientation to services	Х	Х		Х	Х	Х		Х	Х	Х	Х
Initial assessment of skill levels	Х	Х		Х			Х	Х	Х		Х
Job search and placement assistance	Х	Х			Х	Х	Х	Х	Х		Х
Labor Market employment statistics	Х	Х		Х	Х	Х		Х	Х		Х
Supportive services information	Х	Х		Х	Х		Х	Х	Х		Х
Unemployment Insurance Claim Filing Assistance and Information	х	х			х			x	Х	х	Х
Eligibility for programs of financial aid assistance for training and education programs	х	Х				х		Х			Х
Training vendor information	Χ	Х				Х		х			Х
Performance measure information	Х	Х		Х		Х					
Referrals to other programs and services	Х	Х		Х	Х	Х	Х	Х	Х		Х
Individualized Career Services											
Comprehensive assessment of skill levels and service needs	Х	Х		Х		Х	Х				Х
Individual Employment Plan	Х	Х			Х	Х	Х	Х	Х		Х
Group counseling	X	X									X
Individual counseling	X	X			Х	Х		Х	Х		X
Career Planning	X	X		Х	X	Х	Χ	X	Х		X
Short-term prevocational services (i.e. communication, interview skills, punctuality)	Х	Х		Х		Х	Х		Х		х

[Ī	Ī	I	I	Ī	I	Ī		Ī	Ī
Internships and work experience linked to careers	Χ	Χ		Х		Х	Х				Х
Workforce preparation						ļ					
activities	Χ	Χ		Х		Х	Х		Х		Х
Financial literacy services	Х	Х		Х							Х
Out-of-Area job search		^									Λ
assistance and relocation	Х	Х				Х					
assistance	^	_ ^									
English language acquisition											
and integrated education and				Х		Х					Х
training programs						``					
Follow-up Services		<u> </u>			<u> </u>		<u> </u>		<u> </u>		
Counseling regarding the											
workplace	Χ	Х				Х	Х		Х		
Referral to community											
resources necessary to retain	Χ	Χ		Х	Х	Х	Х		Х		Х
employment											
Provision of supportive	Х	Х				Х					
services	^	^				^					
Career development/further	Х	Х		Х		X					
education planning	^	^		^		^					
Assistance securing a better	Х	Х				X	Х		х		
paying job	^	^				^	^		^		
Training Services		•					_				
Occupation Skills Training	Х	Х		Х		X					х
(Classroom based)											^
On-the-Job Training (OJT)	Χ	Χ				Х	Х				
Incumbent Worker Training	Х										
Programs that provide											
workplace training with	Χ	Х		Х		Х	Х				Х
related instruction											
Training programs operated by the private sector	Χ	Χ		Х		Х					Х
Skill upgrading and retraining	Х	Х		Х		Х	Х				Х
Entrepreneurial Training	Х	Х		Х							
Transitional Jobs	Х	Х				Х					Х
Job readiness training	Χ	Х		Х		Х	Х				Х
Adult education and literacy activities	Χ	Х		Х		Х					Х
High School diploma/GED											
services	Χ	Х		Х		Х					Х
Employer customized training									 		
	Χ					Х					
Business Services											
Labor market information	Χ			Х							
Wage & Benefit information	Х										
Local labor pool information	Х										
Job/Career Fairs	X			Х			Х				
	/\	1	1	. ^	Ī	1	. ^	1	i	1	

Internet talent search and job	Х				Х						
postings	^				^						
Employee recruitment and/or	Х	Х									
screening assistance	^	^									
Financial assistance for	Х	Х									
employee training	^	^									
Employee assessment/testing	Х	Х									
services	^	^									
Tax credit information	Х	Χ			Χ				Х		
Employer workshops and	Х										
seminars	^										
Outplacement assistance	X										
Small Business Admin.	Х										
information	^										
Human Resource information	Х										
Rapid Response/Layoff	Х	Х			V						
Aversion services	^	^			Х						
Job description assistance	Х										
Referral assistance to	Х	Х									
partnering agency	^	^									
			Refe	erral Pro	cess						1
agency.	1		I						I	I	
WIOA Title I, Adult, Dislocated	l Worke	r and Vo	uth Dro	grams							
Customers interested in obtain					service	s provid	ad by Ri	ıcinacc	& Cara	ar Naty	vork would
be referred to:	ing more		ationic	garanig	SCI VICC.	5 provid	ca by be	23111033	a care	CITACLA	vork would
(Grass Valley) Jessilyn Ellenson	Caroor	Contor	Advisor								
			Auvisoi								
988 McCourtney Road, Grass V	alley, CA	35949									
300 200 1002											
jellenson@ncen.org											
(Truckee) Dustin Hollingshead -	Posour	ca Coor	dinator								
10879 Donner Pass Rd. #A	Resour										
Truckee CA 96161											
530-550-3015											
dhollinshead@ncen.org											
unoministread@neen.org											
_	Program	ns (Secti	on 166)								
WIOA Title I, Native American				rough tl	ne Sacra	mento	office				
WIOA Title I, Native American The local office has asked that a	all referr	als are r		rough tl	ne Sacra	mento d	office.				
WIOA Title I, Native American The local office has asked that a California Indian Manpower Co	all referr	als are r		rough tl	ne Sacra	mento d	office.				
WIOA Title I, Native American The local office has asked that a California Indian Manpower Co Jeff Hogue, Coordinator	all referr	als are r		rough tl	ne Sacra	mento d	office.				
WIOA Title I, Native American The local office has asked that a California Indian Manpower Co Jeff Hogue, Coordinator 2540 Hartnell Ave.	all referr	als are r		rough ti	ne Sacra	mento o	office.				
WIOA Title I, Native American The local office has asked that a California Indian Manpower Co Jeff Hogue, Coordinator 2540 Hartnell Ave. Redding, CA 96002	all referr	als are r		rough tl	ne Sacra	mento (office.				
WIOA Title I, Native American The local office has asked that a California Indian Manpower Co Jeff Hogue, Coordinator 2540 Hartnell Ave. Redding, CA 96002 (530)222-1004	all referr	als are r		rough tl	ne Sacra	mento d	office.				
WIOA Title I, Native American The local office has asked that a California Indian Manpower Co Jeff Hogue, Coordinator 2540 Hartnell Ave. Redding, CA 96002	all referr	als are r		rough ti	ne Sacra	mento o	office.				
WIOA Title I, Native American The local office has asked that a California Indian Manpower Co Jeff Hogue, Coordinator 2540 Hartnell Ave. Redding, CA 96002 (530)222-1004	all referr	als are r	made thi	rough tl	ne Sacra	mento d	office.				

Customers with questions abou	ıt adult e	educatio	on and/o	or litera	cy progr	ams wo	uld be re	eferred	to Nev	ada Joi	nt Union
High School District.											
(Grass Valley) Adrian Boggess -	Admins	tration <i>i</i>	AE								
530-477-1225 x: 2304											
aheil@njuhsd.com											
(Truckee) Todd M. Wold - Man	ager of A	\ \dult Ed	 lucation								
530-582-2591											
twold@ttusd.org											
WIOA Title III, Wagner-Peyser	Program	ıs									
Customers looking to find out n	nore info	ormatio	n regard	ling Wa	gner-Pey	yser Assi	stance v	would b	e refer	red to	the neares
EDD office to speak to:											
EDD - Marysville, CA											
WSBMarysvilleFieldOffice@edd	l.ca.gov										
530-599-3040								Ì			
WIOA Title IV, Vocational Reha	bilitatio	n Progr	ams								
Customers asking about service	s availal	ole thro	ugh Cali	fornia D	epartme	ent of Re	ehab, or	might	fit eligi	bility	
requirements for services, wou	ld be ref	erred to	o:								
(Grass Valley) Thuy Luu - Couns	selor										
530-477-2483											
thuy.luu@dor.ca.gov											
(Auburn) Leslie.Henry@dor.ca.	gov - Co	unselor									
530-823-4040											
Leslie.Henry@dor.ca.gov											
(Truckee) Timothy Savee - Cour	<u>nselor</u>										
(530)541-3226											
Timothy.savee@dor.ca.gov											
Title V, Older Americans Act Pr											
Customers that are requesting	informat	tion wo	uld be re	eferred	to AARP	, Employ	/ment &	Trainir	ng Cooi	rdinato	r for
Melissa Frohrip, Project Directo	r										
530-768-5252											
Mfrohrip@aarp.org											
Trade Adjustment Assistance (
Customers looking to find out n	nore info	ormatio	n regard	ling Trad	de Adjus	stment A	ssistanc	e woul	d be re	ferred	to the
nearest EDD office to speak to:											
EDD - Marysville, CA											
WSBMarysvilleFieldOffice@edd	l.ca.gov										
530-599-3040											
Veterans Programs (EDD)											
Veterans looking to get more in	formati	on rega	rding se	rvices ar	nd/or pr	ograms	would b	e refer	red to	the Vet	erans
Services Assistant:			1								
EDD - Marysville, CA											
WSBMarysvilleFieldOffice@edd	l.ca.gov										

530-599-3040											
Andrew Macy DVOP (alternate)											
andrew.macy@edd.ca.gov											
Unemployment Insurance Prog	ram (El	DD)									
Customers with questions regar	ding ED	D's Une	mploym	nent Insi	urance f	Program	are first	direct	ed to u	se "Coi	ntact EDD"
on www.edd.ca.gov. When assi	ctance	ic noode	d havor	nd tha w	ahsita d	rustama	rc are re	forrad	to the	local FI	D office
on www.caa.ca.gov. which assi	Starice	is necuc	.a beyor	ia tric w	CD3itC C	astonic	is are re	iciica	to the	iocai Li	onice.
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EDD - Marysville, CA											
WSBMarysvilleFieldOffice@edd	.ca.gov										
530-599-3040											
Temporary Assistance for Need	ly Fami	lies (TAI	VF)/Cal\	NORKs							
Customers interested in progra	ns and/	or servi	ces prov	ided by	the Cal	WORKs	departm	nent wo	uld be	referre	ed to:
Department of Social Services											
Tamaran Cook, Program Manag	er										
988 McCourtney Road, Grass Va	alley, CA	95949									
530-265-1340											
DSS@co.nevada.ca.us or Tamar	an.cook	:@co.ne	vada.ca	.us							

			F - Pl	umas Co	unty						
	WIOA Title I, Adult/DW/Youth - AFWD, Inc.	WIOA Title I, Native American Programs - California Indian Manpower Consortium	WIOA Title I Migrant and Seasonal Farmworker Programs (Section 167)	WIOA Title II, Adult Education and Literacy Programs	WIOA Title III Wagner-Peyser Programs	WIOA Title IV, Vocational Rehabilitation Programs - California Vocation Rehab	Title V, Older Americans Act Programs - AARP	Trade Adjustment Assistance (TAA) - EDD	Veterans Programs - EDD	Unemployment Insurance - EDD	Temporary Assistance for Needy Families (TANF)/CalWORKs - Department of Employment & Social Services
				Services							
Basic Career Services	ı		1			1					
Program eligibility	Χ	Х		Χ	Χ	Х	Х	Χ	Χ	Χ	Х
Outreach and intake and orientation to services	Х	Х		Х	Х	Х		Х	Х	Х	Х
Initial assessment of skill levels	Х	Х		Х	Х		Х		Х		Х
Job search and placement assistance	Х	Х			X	Х	Х		Х		Х
Labor Market employment statistics	Х	Х			Х	Х		Χ	Х		
Supportive services information	Х	Х			Х		Х	Χ	Х		Х
Unemployment Insurance Claim Filing Assistance and Information	Х	Х			Х			X	X	X	Х
Eligibility for programs of financial aid assistance for training and education programs	х	Х		х	х	х		x			Х
Training vendor information	Χ	Х			Χ	Х					
Performance measure information	Х	Х				Х					
Referrals to other programs and services	Х	Х		Х	Х	Х	Х		Х		х
Individualized Career Services			ı								
Comprehensive assessment of skill levels and service needs	Х	Х		Х		Х	Х				
Individual Employment Plan	Χ	Х				Х	Х		Χ		Х
Group counseling	Χ	Х							Х		Х
Individual counseling	Х	Х				Х		Х	Х		Х
Career Planning	Х	Х		Х		Х	Х		Х		Х
Short-term prevocational	Х	Χ				Х	Χ		Х		Х
Internships and work experience linked to careers	Х	Х				Х	Х				Х

Workforce preparation											l
activities	Χ	Х		Х		Х	Х		Х		Х
Financial literacy services	Х	Х									
Out-of-Area job search											
assistance and relocation	Х	х				Х					
assistance	^					_ ^					
English language acquisition											
and integrated education and				Х		Х					Х
Follow-up Services				<u> </u>							
Counseling regarding the		l	1	l							
workplace	Х	Х				Х	Х		Х		
Referral to community											
resources necessary to retain	Χ	Х				Х	Х		Х		Х
employment											
Provision of supportive	Χ	Х				х					x
services											
Career development/further	Χ	Х		х		х					
education planning											
Assistance securing a better	Х	Х				х	Х		Х		
paying job											
Training Services		ı	ı	ı	ı	ı	I	ı	ı	1	l
Occupation Skills Training	Χ	Х		х		х		Х	Х		
(Classroom based)											
On-the-Job Training (OJT)	Х	Х				Х	Х		Х		
Incumbent Worker Training	Х										
Programs that provide											
workplace training with	Х	Х				Х	Х		Х		Х
related instruction											
Training programs operated by the private sector	Х	Х				Х		Х	Х		Х
Skill upgrading and retraining	Х	Х				Х	Х				
Entrepreneurial Training	X	Х									
Transitional Jobs	X	X				Х					Х
Job readiness training	X	X		Х		X	Х		Х		X
Adult education and literacy	Λ			^			Λ				Λ
activities	Χ	Х		Х		Х			Х		Х
High School diploma/GED											
services	Χ	Х		Х		Х					
Employer customized training	Х					Х					
Business Services		<u> </u>					<u> </u>				
Labor market information	Х		l		Х						
Wage & Benefit information			 								
	X		 								
Local labor pool information	Х		<u> </u>								
Job/Career Fairs	Х						Х				
Internet talent search and job	Х			х							
postings			<u> </u>								
Employee recruitment and/or	Х	Х									
screening assistance											
Financial assistance for	Χ	Х									
employee training											

Services X X X X X X X X X X X X X X X X X X X	- t			1	ı	1	I		1	1	1	1
Employer workshops and x	Employee assessment/testing services	Х	Х									
Employer workshops and X Uutplacement assistance X Small Business Admin. Information X Information Services Information X Information Services Information S	Tax credit information	X	Х			Х						
Outplacement assistance X Small Business Admin. Information Human Resource information X Rapid Response/Layoff Aversion services VX X X VX V												х
Small Business Admin. Information X Rapid Response/Layoff Aversion services Job description assistance X X X X X X X X X X X X X		V										
information Human Resource Information X		Х										
Rapid Response/Layoff Aversion services X	information	Х										
Aversion services	Human Resource information	Χ										
Referral assistance to partnering agency Referral Process When referring to partner agencies that are co-located, Business & Career Network staff will personally escort the customer to an agency representative and provide introductions. For partners not co-located, Business & Career I staff will contact the agency representative by telephone, e-mail or in person for the customer, and make the refe customer will be provided a Business & Career Network staff business card to present to the partner agency. WIOA Title I, Adult, Dislocated Worker and Youth Programs Customers interested in obtaining more information regarding services provided by Business & Career Network, wreferred to: Ruthie Nicholas - Frontline 7 Quincy Junction Road, Quincy, CA 95971 530-283-1606 afwdcontact@ncen.org WIOA Title I, Native American Programs (Section 166) The local office has asked that all referrals are made through the Sacramento office. California Indian Manpower Consortium, Inc. Jeff Hogue - Coordinator 2540 Hartnell Ave. Redding, CA 96002 530-222-1004 Jefferyh@climcinc.com WIOA Title II, Adult Education and Literacy Programs Customers with questions about adult education and/or literacy programs would be referred to Plumas County Literacy Miller Feather River Adult Education Consortium (HS diploma) MIOA Title III, Wagner-Peyser Programs Customers with questions about Wagner-Peyser programs in our area would be referred to the California Employn Development Department. Redding EDD Office 530-225-2185 ext. 3 Workforce Services		Х	Х			Х						
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WIOA Title III, Wagner-Peyser Programs Customers with questions about Wagner-Peyser programs in our area would be referred to the California Employr Development Department. Redding EDD Office 530-225-2185 ext. 3 Workforce Services	Karen Miller	Feather	River A	dult Educ	cation Co	nsortiu	m (HS di	ploma)				
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	Redding EDD Office 530-225-21		3 Work	force Ser	vices							
WSBReddingFieldOffice@edd.ca.gov												

Title V, Older Americans Act F	rograms	:									
Customers that are requesting			n Experie	nce Wo	rks wou	ld be ref	erred to	AARP,	Emplo	ovmen	t & Training
Coordinator for Northern CA:			•					,	•	•	J
Melissa Frohrip, Project Direct	or										
530-768-5252											
Mfrohrip@aarp.org											
Trade Adjustment Assistance	(TAA) Pr	ograms									
Customers looking to find out			n regardir	ng Trade	Adjusti	ment As	sistance	would	be ref	erred	to the neares
EDD office to speak to:			J	J	•						
Redding EDD Office 530-225-2	2185 ext	. 3 Work	force Ser	vices							
WSBReddingFieldOffice@edd.	ca.gov										
Veterans Programs (EDD)											
Veterans looking to get more i	informat	ion regar	ding serv	ices and	l/or pro	grams w	ould be	referre	d to tl	าe Vet	erans Service
Assistant:											
	2185 ext	. 6 Veter	ans Serv	ices							
Redding EDD Office 530-225-2		. 6 Veter	ans Serv	ices							
Redding EDD Office 530-225-2		. 6 Veter	ans Serv	ices							
Assistant: Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Unemployment Insurance Pro	ca.gov		rans Servi	ices							
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Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Unemployment Insurance Pro Customers with questions regards www.edd.ca.gov. When assist	ca.gov pgram (E arding EE tance is r	DD) DD's Uner needed bo	mployme	ent Insur e websit		_					
Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2	ogram (E arding EC ance is r	DD) DD's Uner needed bo	mployme	ent Insur e websit		_					
Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2	ogram (E arding EC ance is r	DD) DD's Uner needed bo	mployme	ent Insur e websit		_					
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Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for Nee	ogram (E arding EC ance is r 2185 ext ca.gov	DD) DD's Uner needed be . 3 Work	mployme eyond the force Ser	ent Insur e websit rvices ORKs	te custo	mers are	e referre	d to the	e local	EDD (office.
Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Unemployment Insurance Pro Customers with questions regards www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for New Customers interested in program	ogram (E arding EC ance is r 2185 ext ca.gov	DD) DD's Uner needed be . 3 Work	mployme eyond the force Ser	ent Insur e websit rvices ORKs	te custo	mers are	e referre	d to the	e local	EDD (office.
Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Unemployment Insurance Pro Customers with questions regs www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for Nee Customers interested in progr Plumas Social Services	ogram (E arding EE cance is r 2185 ext ca.gov edy Fami	DD) DD's Uner needed be 3 Work lies (TAN /or service	mployme eyond the force Ser IF)/CalWe ees provid	ent Insur e websit rvices ORKs	te custo	mers are	e referre	d to the	e local	EDD (office.
Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for Nec Customers interested in progr	ogram (E arding EE cance is r 2185 ext ca.gov edy Fami	DD) DD's Uner needed be 3 Work lies (TAN /or service	mployme eyond the force Ser IF)/CalWe ees provid	ent Insur e websit rvices ORKs	te custo	mers are	e referre	d to the	e local	EDD (office.

			G - S	hasta Co	unty						
	WIOA Title I, Adult/DW/Youth - SMART Workforce Center	WIOA Title I, Native American Programs - California Indian Manpower Consortium	WIOA Title I Migrant and Seasonal Farmworker Programs (Section 167)	WIOA Title II, Adult Education and Literacy Programs	WIOA Title III, Wagner-Peyser Programs - EDD	WIOA Title IV, Vocational Rehabilitation Programs - California Vocation Rehab	Title V, Older Americans Act Programs - AARP	Trade Adjustment Assistance (TAA) - EDD	Veterans Programs - EDD	Unemployment Insurance - EDD	Temporary Assistance for Needy Families (TANF)/CalWORKs - Department of Health & Human Services
				Services							
Basic Career Services	ı										
Program eligibility	Х	Х	Χ		Χ		Χ	Χ	Х	Х	Х
Outreach and intake and orientation to services	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	
Initial assessment of skill levels	Х	Х	Х	Х	Х	Х	Х		Х		
Job search and placement assistance	Х	Х	Х		Х	Х	Х		Х		Х
Labor Market employment statistics	Х	Х			X	X		X	Х		Х
Supportive services information	Х	Х			Х	Х	Х	X	Χ		
Unemployment Insurance Claim Filing Assistance and Information	Х				Х			X	X	X	
Eligibility for programs of financial aid assistance for training and education programs	х			Х	Х			Х	х		
Training vendor information	Х	Х	Х		Х				Х		
Performance measure information	Х	Х	Х		Х		Х		Х		
Referrals to other programs and services	Х	Х	Х	Х	Х	Х	Х		Х		Х
Individualized Career Services											
Comprehensive assessment of											
skill levels and service needs	Х	Х	Х	Х	Х	Х	Х		Х		
Individual Employment Plan	Х	Х	Х		Х	Х	Х	Х	Х		
Group counseling	Х		Х		Х		Х		Х		
Individual counseling	Х	Х	Х	Х	Χ	Χ	Χ		Х		Х
Career Planning	Х	Х	Х		Χ	Χ			Х		Х
Short-term prevocational services (i.e. communication, interview skills, punctuality)	х				х		х		Х		

		1	1	1		Т				1	1
Internships and work experience linked to careers	Х		х				х		х		
Workforce preparation activities	Х	х	х	х	х	Х	х		х		Х
Financial literacy services	Х										
Out-of-Area job search assistance and relocation assistance	Х										
English language acquisition and integrated education and training programs	Х			х							
Follow-up Services						<u> </u>					
Counseling regarding the workplace	Х		Х				Х				
Referral to community resources necessary to retain employment	Х						х		х		
Provision of supportive services	Х		Х								
Career development/further education planning	Х			Х							
Assistance securing a better paying job	Х										
Training Services											
Occupation Skills Training (Classroom based)	Х	х	Х	х				Х	Х		
On-the-Job Training (OJT)	Х	Х	Х				Х		Х		
Incumbent Worker Training	Χ										
Programs that provide workplace training with related instruction	Х			х					х		Х
Training programs operated by the private sector	Х	Х					Х	Х	Х		Х
Skill upgrading and retraining	Х		Х	Х							
Entrepreneurial Training	Х	Х		Х							
Transitional Jobs	Χ										
Job readiness training	Х	Х	Х	Х		Х	Х		Х		Х
Adult education and literacy activities	Х			Х					Х		
High School diploma/GED services	Х			х							
Employer customized training	Х			Х							
Business Services											
Labor market information	Х	Х			Х						
Wage & Benefit information	Х				Х						
Local labor pool information	Х				Х						
Job/Career Fairs	Х	Х		Х	Х	X	Х				Х

Internet talent search and job postings Employee recruitment and/or screening assistance Financial assistance for employee training Employee assessment/testing services Tax credit information X X X X X X X X X X X X X	X
screening assistance Financial assistance for employee training Employee assessment/testing services Tax credit information X X X X X X X X X X X X X	X
employee training Employee assessment/testing x	X
Services Tax credit information X X Employer workshops and seminars Outplacement assistance X Small Business Admin. information Human Resource information X X X X X X X X X X X X X	X
Employer workshops and seminars	
seminars Outplacement assistance X Small Business Admin. information X X X X X Human Resource information X	
Small Business Admin. information Human Resource information X X	
Small Business Admin.	
Human Resource information X	
	_
Rapid Response/Layoff Aversion services X X	
Job description assistance X X	
Referral assistance to partnering agency X X X X X X X	Х
Referral Process	
WIOA Title I, Adult, Dislocated Worker, and Youth Programs	
Customers interested in obtaining more information regarding services provided by:	
The Smart Workforce Center	
Betsey Ray	
Regional Program Manager	
530-246-7911	
rbetsey@thesmartcenter.biz	
WIOA Title I Native American Programs (Section 166)	
The local office has asked that all referrals are made through the Sacramento office.	
California Indian Manpower Consortium, Inc.	
California Indian Manpower Consortium, Inc.	
California Indian Manpower Consortium, Inc. Linda LaFountain	
California Indian Manpower Consortium, Inc. Linda LaFountain Field Office Supervisor	
California Indian Manpower Consortium, Inc. Linda LaFountain Field Office Supervisor 738 North Market Blvd.	
California Indian Manpower Consortium, Inc. Linda LaFountain Field Office Supervisor 738 North Market Blvd. Sacramento, CA 95834	
California Indian Manpower Consortium, Inc. Linda LaFountain Field Office Supervisor 738 North Market Blvd. Sacramento, CA 95834 916-920-0285	
California Indian Manpower Consortium, Inc. Linda LaFountain Field Office Supervisor 738 North Market Blvd. Sacramento, CA 95834 916-920-0285 lindal@cimcinc.com	
California Indian Manpower Consortium, Inc. Linda LaFountain Field Office Supervisor 738 North Market Blvd. Sacramento, CA 95834 916-920-0285 lindal@cimcinc.com WIOA Title I, Migrant and Seasonal Farmworker Programs - Section 167	
California Indian Manpower Consortium, Inc. Linda LaFountain Field Office Supervisor 738 North Market Blvd. Sacramento, CA 95834 916-920-0285 lindal@cimcinc.com WIOA Title I, Migrant and Seasonal Farmworker Programs - Section 167 Customers with questions about farmworker programs and services could be referred to:	
California Indian Manpower Consortium, Inc. Linda LaFountain Field Office Supervisor 738 North Market Blvd. Sacramento, CA 95834 916-920-0285 Lindal@cimcinc.com WIOA Title I, Migrant and Seasonal Farmworker Programs - Section 167 Customers with questions about farmworker programs and services could be referred to: May Potts, Division Director	
California Indian Manpower Consortium, Inc. Linda LaFountain Field Office Supervisor 738 North Market Blvd. Sacramento, CA 95834 916-920-0285 lindal@cimcinc.com WIOA Title I, Migrant and Seasonal Farmworker Programs - Section 167 Customers with questions about farmworker programs and services could be referred to: May Potts, Division Director Maria Robey - Senior Case Manager	

LICTOMORC WITH ALLOCTIONS SHOW											1
Customers with questions abou		educatio	n and/or	literacy	programs	would be	referre	ed to:	-		
Anderson Adult Education Cen	ter								-		
Brandt Shriner									-		
Office 530-365-3334		-		-							
bshriner@auhsd.net								-			
Shasta College											
Gateway to College Program											
Nancy Berkey											
Office 530-242-7587											
nberkey@shastacollege.edu											
Shasta Literacy Program											
Shasta County Library											
Kayla Menne						+			+		
Literacy Coordinator		+	+		_			+	+		
Office 530-245-7237		+		+				+	+		
kaylam@shastalibraries.org		+		+				+	+		
taylameshastanbranes.org											
Shasta Adult School											
Kathi Rodriguez											
Secretary											
Office 530- 245-2626											
Fax 530-245-2682											
Good News Rescue Mission - A	cademi	c Center									
Anthony Zippay											
Academic Center Director											
Office 530-242-5920											
AZippay@gnrm.org											
WIOA Title III, Wagner-Peyser I											
Customers with questions al	out Wa	igner-Pe			our area v epartmen		referred	d to the C	aliforni	ia Emp	loyment
Redding EDD Office 530-225-21	 185 ext.	3 Work						T	Т		
WSBReddingFieldOffice@edd.ca									+		
2.1. 3. 12.2000 03410	J		+					+			
Trade Adjustment Assistance (ΓAA) Pr	ograms									
Customers looking to find out			_	_	le Adjustr	nent Assis	stance v	vould be	referre	d to th	e neare
Redding EDD Office 530-225-21	 L85 ext.	3 Work			JPCUK (U.				T		
WSBReddingFieldOffice@edd.ca				1				+	+		
			+		+	+		+	+		
Veterans Programs											
Veterans looking to get more	informa	ition reg	arding sei	rvices an Assista		grams wo	uld be r	eferred to	o the V	eteran	s Service
					· · ••						
Redding EDD Office 530-225-21	85 evt	6 Veter	rans Servi	res							

Unemployment Insurance Prog	ram - ED	D									
Customers with questions reg	garding E	DD's Une	mploym	ent Insur	ance Pro	gram are	first dir	ected to	use "C	ontact	EDD" on
www.edd.ca.gov. When a	assistanc	e is need	ed beyor	nd the we	bsite cus	tomers a	are refer	red to th	e local	l EDD o	office.
Redding EDD Office 530-225-21	.85 ext.	3 Workfo	orce Serv	ices							
WSBReddingFieldOffice@edd.ca	a.gov										
WIOA Title IV, Vocational Reha	bilitatior	n Progran	ns								
California Department of Rehab	ilitation										
Marleen Hawkley											
Office Technician											
Office 530-224-4708											
marleen.hawkley@dor.ca.gov											
Title V, Older Americans Act											
Customers th	at are re	questing	informat	ion from	Experien	ce Work	s would	be referr	ed to:		
Experience Works Inc. Northern	CA										
Melissa Frohrip, Project Directo	r										
530-768-5252											
Mfrohrip@aarp.org											
Temporary Assistance for Need	ly Famili	es (TANF)/CalWO	RKs							
Eligibility for services may be a	ccessed (at one of	the follo	wing loca	itions or	by calling	g the dire	ct line.	A live	person	will assist
the customer o	over the p	phone an	d direct t	them to t	he appro	priate se	rvices th	ey can re	eceive.		
Shasta County Health and Hum	an Servi	ces									
Downtown Redding Center											
1220 Sacramento Street											
Redding, CA 96001											
(530) 229-8441											
. ,											
Eligibility & Employment Service	es-Casca	de									
2460 Breslauer Way											
Redding, CA 96001											
(877) 652-0731											
Enterprise Regional Office											
2757 Churn Creek Road											
Redding, CA 96002											
(530) 224-4200											
. ,											
Note: Services by also be access	sed by ca	lling 211	in Shasto	a County							

			H - Sie	erra Coui	nty						
	WIOA Title I, Adult/DW/Youth - AFWD, Inc.	WIOA Title I, Native American Programs - California Indian Manpower Consortium	WIOA Title I Migrant and Seasonal Farmworker Programs (Section 167)	WIOA Title II, Adult Education and Literacy Programs	WIOA Title III, Wagner-Peyser Programs - EDD	WIOA Title IV Vocational Rehabilitation Programs	Title V, Older Americans Act Programs - AARP	Trade Adjustment Assistance (TAA) - EDD	Veterans Programs - EDD	Unemployment Insurance - EDD	Temporary Assistance for Needy Families (TANF)/CalWORKs -
			Se	ervices							
Basic Career Services			ı								
Program eligibility Outreach and intake and orientation to services	X	X		X			X	X	X	X	X
Initial assessment of skill levels	Х	Х		Х			Х	Х	Х		Х
Job search and placement assistance	Х	Х			Х		Х	Х	Х		Х
Labor Market employment statistics	Х	Х			Х			Х	Х		
Supportive services information	Х	Х			Х		Х	Х	Х		Х
Unemployment Insurance Claim Filing Assistance and Information	Х	Х			Х			Х	х	x	х
Eligibility for programs of financial aid assistance for training and education programs	Х	Х						х			х
Training vendor information	Х	Х			Х			Х			
Performance measure information	Х	Х									Х
Referrals to other programs and services	Х	Х		Х	Х		Х	Х	Х		Х
Individualized Career Services											
Comprehensive assessment of skill levels and service needs	X	X					X				х
Individual Employment Plan	Χ	Χ			Χ		Χ	Х	Χ		Х
Group counseling	Х	Х									
Individual counseling	Χ	Х			Χ			Х	Χ		Х
Career Planning	Х	Х			X		Χ	Х	Χ		Х
Short-term prevocational services (i.e. communication, interview skills, punctuality)	х	Х					Х		Х		Х

		1	1	1	1	1	1	1		
Internships and work experience linked to careers	Х	Х					Х			Х
Workforce preparation activities	Х	Х					Х		Х	х
Financial literacy services	Х	Х								
Out-of-Area job search										
assistance and relocation	х	Х								
assistance										
English language acquisition										
and integrated education and				Х						Х
training programs										
Follow-up Services							<u>l</u>	<u> </u>		
Counseling regarding the			l	1						
workplace	Х	Х					Х		Х	
Referral to community										
resources necessary to retain	Х	Х			Х		х		Х	Х
employment										
Provision of supportive										_
services	Х	Х								Х
Career development/further										
education planning	Х	Х								
Assistance securing a better										
paying job	Х	Х					Х		Х	Х
Training Services										
Occupation Skills Training										
(Classroom based)	Х	Х								Х
On-the-Job Training (OJT)	Х	Х					Х			
Incumbent Worker Training	Х									
Programs that provide										
workplace training with	Х	Х					Х			Х
related instruction										
Training programs operated by										
the private sector	Х	Х								Х
Skill upgrading and retraining	Х	Х					Х			Х
Entrepreneurial Training	Х	Х								
Transitional Jobs	Х	Х								
Job readiness training	Х	X					Х			Х
Adult education and literacy										
activities	Х	Х		Х						Х
High School diploma/GED										
services	Х	Х		Х						Х
Employer customized training	Х									
Pusings Comiss										
Business Services	V									
Labor market information	X									
Wage & Benefit information	Х									
Local labor pool information	Х									
Job/Career Fairs	Х						Х			
Internet talent search and job	Х				Х					Х
postings	^									^
Employee recruitment and/or	Х	Х								
screening assistance										

Financial assistance for	Х	Х									
employee training	^	^									
Employee assessment/testing	V	V									
services	Х	Х									
Tax credit information	Х	Х			Х						
Employer workshops and	.,										
seminars	Х										
Outplacement assistance	Х										
Small Business Admin.	.,										
information	Х										
Human Resource information	Х										
Rapid Response/Layoff											
Aversion services	Х	Х			Х						
Job description assistance	Х										
Referral assistance to											
partnering agency	Х	Х									
,	<u> </u>	<u> </u>	Refer	ral Proce	ess	<u> </u>	<u> </u>			1	<u>l</u>
Network staff will contact the a the referral. The customer will lagency.		-	-	=		=					
WIOA Title I, Adult, Dislocated	Worke	r and Yo	uth Proยู	grams							
Customers interested in obtaining	ing more	e informa	ation reg	garding s	ervices p	rovided	by the B	usines	s and C	Career	
Network, would be referred to:											
Christy Cota - Resource Coordin	ator										
305 South Lincoln Street, Sierra		96126									
530-994-3349											
ccota@ncen.org or afwdcontac	t@ncen	.org									
WIOA Title I, Native American	Progran	ns (Sectio	on 166)								
The local office has asked that a	all referr	als are n	nade thr	ough the	Sacram	ento offi	ce.				
California Indian Manpower Co	nsortiur	n, Inc.									
Jeff Hogue - Coordinator											
2540 Hartnell Ave.											
Redding, CA 96002											
530-222-1004											
jefferyh@cimcinc.com											
7 - 1. J. C - 1											
WIOA Title II, Adult Education	and Lite	eracv Pro	ograms	1	<u> </u>	1					I.
Customers with questions about				r literacy	progran	ns would	be refe	rred to	:		
Wendy Jackson - Coordinator			, 5		. 20.411						
530-993-1660 ext 180											
wjackson@spjusd.org											
- 1. sussen C ablassia N											
WIOA Title III, Wagner-Peyser	l Program	ı			<u> </u>			1	1		
Customers with questions about			r nrogra	ms in ou	r area w	ould be r	eferred	to the	Califor	nia	
Employment Development Dep			. progra		aica W	Julu DE I	CICIICU	to the	Camilli	···u	
EDD - Marysville, CA	L. C. Herri	 									
WSBMarysvilleFieldOffice@edd	C2 (10)										
vv sprivial ysviller relubilite@edu	.ca.guv			1	I	I				1	I

530-599-3040											
WIOA Title IV Vocational Rehal	bilitatio	n Progra	ms								
Tim Savee - Counselor											
(530) 541-3226											
tim.savee@dor.ca.gov											
Title V, Older Americans Act Pr	ograms										l .
Customers that are requesting i		tion wou	ıld be ret	ferred to	AARP. E	mplovm	ent & Tr	aining	Coordi	inator	for
Northern CA:					,	1 7		. 0			
Melissa Frohrip, Project Directo	r										
530-768-5252											
Mfrohrip@aarp.org											
Trade Adjustment Assistance (TAA) Pro	ograms									
Customers looking to find out n	nore info	ormation	regardi	ng Trade	Adjustn	nent Ass	istance v	vould k	e refe	rred to	the
nearest EDD office to speak to:											
EDD - Marysville, CA											
WSBMarysvilleFieldOffice@edd	l.ca.gov										
530-599-3040											
Veterans Programs (EDD)											
Veterans looking to get more in	ıformati	on regar	ding serv	vices and	l/or prog	grams wo	ould be r	eferre	to the	e Vete	rans
Services Assistant:											
Andrew Macy DVOP											
530-599-3023											
andrew.macy@edd.ca.gov											
or alternate											
EDD - Marysville, CA											
WSBMarysvilleFieldOffice@edd	l.ca.gov										
530-599-3040											
Unemployment Insurance Prog	gram (El	DD)									
Customers with questions regar			mployme	ent Insur	ance Pro	gram ar	e first di	rected	to use	"Cont	act EDD"
on www.edd.ca.gov. When ass	_					_					
EDD - Marysville, CA											
WSBMarysvilleFieldOffice@edd	l.ca.gov										
530-599-3040											
						Ì	Ì			Ì	
Temporary Assistance for Need	dy Famil	ies (TAN	IF)/CalW	ORKs							
Customers interested in progra	ms and/	or servic	es provi	ded by t	he CalW	ORKs de	partmen	t would	d be re	eferred	to:
Sierra Social Services											
Lori McGee											
Integrated Caseworker Supervis	sor										
530-993-6725 or 530 993-6720											
Imcgee@sierracounty.ca.gov											

			I - Siski	iyou Co	unty						
	WIOA Title I, Adult/DW/Youth - SMART Workforce Center	WIOA Title I Native American Programs (Section 166) California Indian Manpower	WIOA Title I Migrant and Seasonal Farmworker Programs (Section 167)	WIOA Title II Adult Education and Literacy Programs	WIOA Title III, Wagner-Peyser Programs - EDD	WIOA Title IV, Vocational Rehabilitation Programs - California Vocation Rehab	Title V, Older Americans Act Programs - AARP	Trade Adjustment Assistance (TAA) - EDD	Veterans Programs - EDD	Unemployment Insurance - EDD	Temporary Assistance for Needy Families (TANF)/CalWORKs - Siskiyou County Health and Human Service Agency
Paris Course Compiess			Se	ervices							
Basic Career Services	V	Ī	V		V	V	V	V	V	V	V
Program eligibility Outreach and intake and	Х		Х		Х	Х	Х	Х	Х	Х	Х
orientation to services	X		Х		Χ	Х	Χ	Х	Х	Χ	Х
Initial assessment of skill	Х		Х		Х		Х		Х		х
levels	^		^		^		^		^		^
Job search and placement assistance	X		Х		Χ	Х	Χ		Χ		Х
Labor Market employment	.,				.,	.,		.,	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		
statistics	Х				Х	Х		Х	Х		
Supportive services	Х		Х		Х	Х	Х	х	Х		х
information Unemployment Insurance											
Claim Filing Assistance and	Х				Χ	Х		Х	х	Х	
Information											
Eligibility for programs of financial aid assistance for training and education programs	Х					Х		Х	х		
Training vendor information	Χ		Х								
Performance measure	Х		Х								
information Referrals to other programs											
and services	Χ		Х		Χ		Χ		Х		Х
Individualized Career Services		<u> </u>							<u> </u>		
Comprehensive assessment of skill levels and service needs	Х		х		Х	Х	Х				Х
Individual Employment Plan	Х		Х		Х	Х	Х		Χ		Х
Group counseling	Х		Х		Х				Χ		Х
Individual counseling	Х		Х		Χ	Χ	Χ	Х	Χ		Х
Career Planning	X		Х		Х	Х	Χ		Χ		Х
Short-term prevocational services (i.e. communication, interview skills, punctuality)	Х		Х		Х	Х			Х		Х
Internships and work experience linked to careers	Х		Х		Х		Х				Х

Workforce preparation					l	l				
activities	Χ			Х	Х	Х		Х		Х
Financial literacy services	Х									Х
Out-of-Area job search										
assistance and relocation	Χ				Х					
assistance										
English language acquisition										
and integrated education and	Χ)								
training programs										
Follow-up Services				_	•	_	_	T	T	T
Counseling regarding the	Х		,		X	х				X
workplace										
Referral to community										
resources necessary to retain	Χ)		Х	Х					Х
employment										
Provision of supportive	Χ				X					X
services			`							,
Career development/further	Χ				X					Х
education planning										,
Assistance securing a better	Х			х						Х
paying job										
Training Comices										
Training Services Occupation Skills Training			<u> </u>	T	l		<u> </u>	l	<u> </u>	l
(Classroom based)	Χ)			Х		Х	Х		
								<u> </u>		
On-the-Job Training (OJT)	Х)			Х			Х		Х
Incumbent Worker Training	X					Х				
Programs that provide	.,					.,		.,		
workplace training with related instruction	X					Х		Х		
Training programs operated by the private sector	Χ				Х		Х	Х		
Skill upgrading and retraining	X)			Х	Х				
Entrepreneurial Training	Х				Х					
Transitional Jobs	Х									
Job readiness training	Х)			Х	Х		Х		Х
Adult education and literacy	Χ				х	Х		Х		
activities										
High School diploma/GED	Х				X	х				
services										
Employer customized training	X									
Business Services										
Labor market information	Х			Х	Х					
Wage & Benefit information	X			X	- 	_		\vdash		
Local labor pool information				+						
·	X			Х				-		
Job/Career Fairs	X)		Х	ļ					
Internet talent search and job	X			X						
postings	۸			^						
Employee recruitment and/or	V			V						
screening assistance	Х			Х	Х					

Financial assistance for	Х					Х					
employee training	X					^					
Employee assessment/testing	.,					.,					
services	Х					Х					
Tax credit information	Χ				Х	Х					
Employer workshops and	Х					Х					
seminars	^					^					
Outplacement assistance	Χ										
Small Business Admin.											
information	Х										
Human Resource information	Х					Х					
Rapid Response/Layoff											
Aversion services	Х				Х						
Job description assistance	V										
	Х				Х						
Referral assistance to	Х				Х	Х					
partnering agency				L							
				ral Pro							
The referral process for partne		-		-	_						
be done in a prompt, courteou	s, and profes	ssional r	manner	by all p	articipati	ng staff.	The refe	rral pr	ocess	allows	for client
contact and referral by a variet	y of method	s, includ	ding clie	nt initia	ited, self-	directed	referrals	, interi	net ba	ased ref	erral, hard
copy, telephone and in-person	referral.										
WIOA Title I, Adult, Dislocated	d Worker an	d Youth	Progra	ms							
Customers interested in obtain					vices nro	vided by	the SMA	ART W/c	rkfor	re Cent	er will he
directed to:		011114110	псва	ug 5c.	vices pre	viaca 5,			,	oc ociii	
Ali Conzalez, Community Work	force Special	list									
530-657-0134	Torte special										
gali@thesmartcenter.biz											
gane the smarteemer.biz											
WIOA Title I, Native American	Programs (S	ection 1	166)								
The local office has asked that				gh the S	Sacramer	nto office	<u> </u>				
					I		· 				I
California Indian Manpower Co	nsortium, in	C.									
Jeff Hogue, Coordinator									_		
2540 Hartnell Ave.											
Redding, CA 96002											
(530)222-1004											
jefferyh@cimcinc.com											
WIOA Title I, Migrant and Seas		-		-		<u> </u>					
Customers with questions abou											
California Human Developmen	t (CHD) Worl	kforce D	evelopi	ment &	Farmwo	rker Serv	ices -				
Mary Potts, Division Director											
Maria Robey, Senior Case Man											
1325 Pine Street, Redding CA 9	6001										
530-225-2157											
maria.robey@cahumandevelop	oment.org										
WIOA Title II Adult Education											
Customers with questions abou	ut adult educ	ation a	nd/or li	teracy p	rograms	would b	e referre	d to:			
Dunsmuir Adult School											
Shannon Eller, Director of Adul	t Education										

Office 530.842.8446											
							-	-			
Shannon Eller <seller@siskiyo< td=""><td>ucoe.net></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></seller@siskiyo<>	ucoe.net>										
WIOA Title III, Wagner-Peyser	Programs										
Customers with questions abo	ut Wagner-P	eyser pr	ograms	in our	area wo	ould be re	ferred to	the Ca	liforni	ia Emp	loyment
Development Department.											
Redding EDD Office 530-225-2	2185 ext. 3 \	Norkfor	ce Servi	ices							
WSBReddingFieldOffice@edd.	ca.gov										
WIOA Title IV, Vocational Reh	abilitation P	rograme	:								
Customers asking about service				nia Den	artment	of Rehah	or mig	_ ht fit eli	gihilit	v regui	rements fo
services, would be referred to		.iii ougii	Camon	па Бер	ai tiiiciii	. Or iterial	,, or mig	iic iic cii	Bibilit	yicqui	i cilicitts io
Sara Kallstrom, Service					1			Т			
Coordinator											
500 North Main Street, Yreka	 CA 96097							+			
530-842-1042	T 30037										
								+			
Sara.Kallstrom@dor.ca.gov								+	-		
Title V. Olden Americana Ast I)										
Title V, Older Americans Act F Customers that are requesting		from A	A P.D. W.O.	uld ha r	oforrad	to Emple	nyment	R. Traini	ng Co	ordina	tor for
		II OIII A	ARP WU	uiu be i	leiteu	to, Empi	Jyment	X II alili	lig Co	Ulullia	
Melissa Frohrip, Project Direct	.or										
530-768-5252							-	-	-		-
Mfrohrip@aarp.org											
Mfrohrip@aarp.org	(500)										
Mfrohrip@aarp.org Unemployment Insurance Pro							first disc				+ FDD//
Mfrohrip@aarp.org	arding EDD's	-	-			_					
Mfrohrip@aarp.org Unemployment Insurance Pro Customers with questions reg	arding EDD's tance is need	ed beyo	nd the	website		_					
Mfrohrip@aarp.org Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2	arding EDD's tance is need 185 x: 3 Wor	ed beyo	nd the	website		_					
Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist	arding EDD's tance is need 185 x: 3 Wor	ed beyo	nd the	website		_					
Mfrohrip@aarp.org Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2	arding EDD's tance is need 185 x: 3 Wor ca.gov	ed beyo	nd the ervices	website		_					
Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd.	arding EDD's tance is need 185 x: 3 Wor ca.gov edy Families	ed beyo kforce S (TANF)/	ervices CalWO	website	e custon	ners are re	eferred t	o the lo	ocal EC	DD office	
Unemployment Insurance Procustomers with questions regwww.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for New Customers interested in progr	arding EDD's tance is need 185 x: 3 Wor ca.gov edy Families ams and/or s	kforce S (TANF)/ ervices	ervices CalWOI	website RKs d by the	e custon	DRKs prog	eferred t	o the lo	ocal EC	DD office	
Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for Nec Customers interested in progr Health and Human Services Ag	arding EDD's tance is need 185 x: 3 Wor ca.gov edy Families ams and/or s	kforce S (TANF)/ ervices	ervices CalWOI	website RKs d by the	e custon	DRKs prog	eferred t	o the lo	ocal EC	DD office	
Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for New Customers interested in progr Health and Human Services Ag 818 S. Main Street, Yreka CA	arding EDD's tance is need 185 x: 3 Wor ca.gov edy Families ams and/or s	kforce S (TANF)/ ervices	ervices CalWOI	website RKs d by the	e custon	DRKs prog	eferred t	o the lo	ocal EC	DD office	
Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for Nec Customers interested in progr Health and Human Services Ag	arding EDD's tance is need 185 x: 3 Wor ca.gov edy Families ams and/or s	kforce S (TANF)/ ervices	ervices CalWOI	website RKs d by the	e custon	DRKs prog	eferred t	o the lo	ocal EC	DD office	
Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for New Customers interested in progr Health and Human Services Ag 818 S. Main Street, Yreka CA	arding EDD's tance is need 185 x: 3 Wor ca.gov edy Families ams and/or seency, Emplo	kforce S (TANF)/ ervices	ervices CalWOI	website RKs d by the	e custon	DRKs prog	eferred t	o the lo	ocal EC	DD office	
Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for Nec Customers interested in progr Health and Human Services Ag 818 S. Main Street, Yreka CA 530-841-2700	arding EDD's tance is need 185 x: 3 Wor ca.gov edy Families ams and/or seency, Emplo	kforce S (TANF)/ ervices yment a	CalWOI provide and Tem	RKs d by the	e custom	DRKs prog	eferred t	o the lo	eferre	DD office	ce.
Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for Nec Customers interested in progr Health and Human Services Ag 818 S. Main Street, Yreka CA 530-841-2700	arding EDD's tance is need 185 x: 3 Work ca.gov edy Families ams and/or sency, Employ (TAA) - EDD t more inform	(TANF)/ervices	CalWOI provide and Tem	RKs d by the aporary	e custom	DRKs prog	eferred t	o the lo	eferre	DD office	ce.
Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for Nec Customers interested in progr Health and Human Services Ag 818 S. Main Street, Yreka CA 530-841-2700 Trade Adjustment Assistance Customers looking to find out	arding EDD's tance is need 185 x: 3 Work ca.gov edy Families ams and/or sency, Employ (TAA) - EDD temore inform 2185 ext. 3 Need to the content of the conte	(TANF)/ervices	CalWOI provide and Tem	RKs d by the aporary	e custom	DRKs prog	eferred t	o the lo	eferre	DD office	ce.
Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for Nec Customers interested in progr Health and Human Services Ag 818 S. Main Street, Yreka CA 530-841-2700 Trade Adjustment Assistance Customers looking to find out Redding EDD Office 530-225-2	arding EDD's tance is need 185 x: 3 Work ca.gov edy Families ams and/or sency, Employ (TAA) - EDD temore inform 2185 ext. 3 Need to the content of the conte	(TANF)/ervices	CalWOI provide and Tem	RKs d by the aporary	e custom	DRKs prog	eferred t	o the lo	eferre	DD office	ce.
Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for Nec Customers interested in progr Health and Human Services Ag 818 S. Main Street, Yreka CA 530-841-2700 Trade Adjustment Assistance Customers looking to find our Redding EDD Office 530-225-2	arding EDD's tance is need 185 x: 3 Work ca.gov edy Families ams and/or sency, Employ (TAA) - EDD temore inform 2185 ext. 3 Need to the content of the conte	(TANF)/ervices	CalWOI provide and Tem	RKs d by the aporary	e custom	DRKs prog	eferred t	o the lo	eferre	DD office	ce.
Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for Nec Customers interested in progr Health and Human Services Ag 818 S. Main Street, Yreka CA 530-841-2700 Trade Adjustment Assistance Customers looking to find out Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd.	arding EDD's tance is need 185 x: 3 Work ca.gov edy Families ams and/or security. Employ (TAA) - EDD tamore inform 2185 ext. 3 Voca.gov	(TANF)/ervices yment a	CalWO provide and Tem egarding	RKs d by the aporary g Trade ices	e custon e CalWC Assistan Adjustr	DRKs prog	ram workes	uld be r	eferre	d to:	the nearest
Unemployment Insurance Pro Customers with questions reg www.edd.ca.gov. When assist Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Temporary Assistance for Nec Customers interested in progr Health and Human Services Ag 818 S. Main Street, Yreka CA 530-841-2700 Trade Adjustment Assistance Customers looking to find our Redding EDD Office 530-225-2 WSBReddingFieldOffice@edd. Vetrans Programs (EDD)	arding EDD's tance is need 185 x: 3 Work ca.gov edy Families ams and/or sigency, Employ (TAA) - EDD tamore inform 2185 ext. 3 National ca.gov information	(TANF)/ervices yment a nation re	CalWOI provide and Tem ce Servi	RKs d by the apporary g Trade ices	e custon e CalWC Assistan Adjustr	DRKs prog	ram workes	uld be r	eferre	d to:	the nearest

			J -	Tehama	Count	у					
	WIOA Title I, Adult/DW/Youth - Job Training Center of Tehama County	WIOA Title I Native American Programs (Section 166)	WIOA Title I Migrant and Seasonal Farmworker Programs (Section 167)	WIOA Title II, Adult Education and Literacy Programs	WIOA Title III, Wagner-Peyser Programs - EDD	WIOA Title IV, Vocational Rehabilitation Programs - California Department of Rehabilitiation	Title V Older Americans Programs - AARP	Trade Adjustment Assistance (TAA) - EDD	Veterans Programs - EDD	Unemployment Insurance - EDD	Temporary Assistance for Needy Families (TANF)/CalWORKs - Tehama County Department of Social Services/CalWORKs
				Servi	ces						
Basic Career Services	V			V	V			\ <u>'</u>	V		
Program eligibility Outreach and intake and orientation to services	X			X	X	X		X	X	x	X
Initial assessment of skill levels	Х			Х	Х	Х			Х		Х
Job search and placement assistance	Х			Х	Х	Х			Х		Х
Labor Market employment statistics	Х				Х	Х		Х	Х		Х
Supportive services information Unemployment Insurance	Х			Х	Х	Х		Х	Х		Х
Claim Filing Assistance and Information	Х				Х	Х		Х	Х	Х	Х
Eligibility for programs of financial aid assistance for training and education programs	Х				Х	х		x	х		
Training vendor information	Х			Х	Х	Х			Х		Х
Performance measure information	Х					Х			Х		
Referrals to other programs and services	Х			Х	Х	Х			Х		Х
Individualized Career Services											
Comprehensive assessment of skill levels and service needs	Х					x			х		х
Individual Employment Plan	Х					Х			Х		Х
Group counseling	Х					Х			Х		Х
Individual counseling	Х			Х		Х		Х	Х		Х
Career Planning	Х			Х		Х			Х		Х
Short-term prevocational services (i.e. communication, interview skills, punctuality)	Х			Х		Х			Х		Х

Internships and work			<u> </u>		1				I	1
experience linked to careers	Х				Х			Х		Х
Workforce preparation										
activities	Х		Х		Х			Х		Х
Financial literacy services	Х									Х
Out-of-Area job search										
assistance and relocation	Х				Х					Х
assistance										
English language acquisition										
and integrated education and			Х							
training programs										
Follow-up Services		<u> </u>		1	ı	ı			1	T
Counseling regarding the workplace	Х		Х		Х					
Referral to community										
resources necessary to retain	Х		Х		Х			Х		Х
employment										
Provision of supportive	Х		х		Х					Х
services	۸		^		^					۸
Career development/further	v		V		V					
education planning	Х		Х		Х					
Assistance securing a better	Х				Х					
paying job										
Training Services		T T	Ī		Ī	ı			ı	T
Occupation Skills Training	Х				Х		Х	Х		Х
(Classroom based)										
On-the-Job Training (OJT)	Х				Х			Х		
Incumbent Worker Training	Χ				Х					Х
Programs that provide										
workplace training with	Х		Х		Х			Х		Х
related instruction										
Training programs operated by	Х				Х		Х	Х		Х
the private sector							- '			, ,
Skill upgrading and retraining	Х				Х			L		Х
Entrepreneurial Training	Х				Х					Х
Transitional Jobs	Χ				Х					
Job readiness training	Χ		Х		Х			Х		Х
Adult education and literacy			Х		Х			Х		
activities			^							
High School diploma/GED	Х		х		Х					
services			^							
Employer customized training	Х									
Business Services										
Labor market information	Х									
Wage & Benefit information	Х									
Local labor pool information	Х									
Job/Career Fairs	Х			Х						Х

Internet talent search and job	Х			Х							
postings											
Employee recruitment and/or screening assistance	х										
Financial assistance for		 									
employee training	Х										
Employee assessment/testing services	х										
Tax credit information	Х				Х						Х
Employer workshops and											, ,
seminars	Х				Х						
Outplacement assistance	Х										
Small Business Admin.											
information	Х										
Human Resource information	Х										
Rapid Response/Layoff Aversion services	Х				Х						
Job description assistance	Х										
Referral assistance to							1				
partnering agency	Х			Х	Х	Х					Х
partitioning agency		1	<u> </u>	Referral	Process			J		<u> </u>	l
copy, telephone and in-person											
WIOA Title I, Adult, Dislocated	Worke	r and Yo	outh Pro	grams							
Customers interested in obtain would be referred to:	ing mor	e inform	nation re	egarding	service	s provide	d by Job T	raining	Center	of Teh	ama County,
Christi Goni											
718 Main Street, Red Bluff, CA	96080										
530-529-7000, ext. 114											
cgoni@jobtrainingcenter.org											
одотне тога антигдостиона											
WIOA Title I Native American I	Program	ıs (Secti	on 166)								
The local office has asked that				_	ne Sacra	mento of	fice.				
California Indian Manpower Co											
Linda LaFountain											
Field Office Supervisor											
738 North Market Blvd.											
Sacramento, CA 95834											
WIOA Title II, Adult Education	and Lit	eracy Pr	ograms								
Customers with questions abou	ut adult	educatio	on and/o	or literac	y progr	ams woul	d be refe	rred to			
Corning Union High School - Co	orning A	dult Sch	nool								
Maria Tena - Administrative As	sistant										
250 East Fig Lane, Corning, CA	96021										
530-824-7414											
mtena@corninghs.org											

Tehama County Department o	f Educat	ion									
Tehama eLearning Academy (Te											
David Span - Adult Education Te											
724 Main Street, Red Bluff, CA 9											
530-527-7055											
dspan@telacademy.org											
<u> </u>											
WIOA Title III, Wagner-Peyser	∟ Program	15									
Customers with questions abou	it Wagn	er-Peyse	er progra	ams in o	ur area	would be	referred	to the	Californ	ia Emp	loyment
Development Department.											
Redding EDD Office 530-225-22	185 ext.	3 Wor	kforce S	ervices							
WSBReddingFieldOffice@edd.c											
WIOA Title IV, Vocational Reha	bilitatio	n Progr	ams								1
Customers asking about service				fornia D	enartm	ent of Re	hah orm	ight fit	eligihilit	v requi	irements for
services, would be referred to:	.s avanai	oic tillo	ugii caii	ioiilia D	Срагин	ciit oi itc	1100, 01 111	igiic iic	CIIGIDIIII	iy requi	irements for
Runi Mackinnon, Office Technic	rian										
705 Pine Street, Red Bluff, CA 9											
530-529-4270											
Rungnapha.MacKinnon@dor.ca	a gov										
rungnapha.iviaekiimon@uor.ea	l.gov										
Unemployment Insurance Prog	ram (El)D)									
Customers with questions regar			mplovn	ont Inc	ıranco [Program :	aro first di	roctod	to uso '	'Contac	+ EDD" on
www.edd.ca.gov. When assista											
Redding EDD Office 530-225-22					lice cust	Joiners ar		i to the	local E		
WSBReddingFieldOffice@edd.c		. J VV 011	l l	l							
W3bReddingrieldomee@edd.c	a.gov										
Temporary Assistance for Need	dy Eamil	lios (TAR	IE)/Cal\	NOPKs							
Customers interested in progra					the Cal	MUBKe 4	enartmer	t would	l ha raf	orrad t	J.
· -					tile car	T T		it would	J DE TET	erreu ti	J.
Lisa Matheson - Employment a			ker Sup	ervisor							
310 S. Main Street, Red Bluff, C	A 96080										
503-528-4016											
Imatheson@tcdss.org											
Trade Adjustment Assistance (
Customers looking to find out					ade Adj	ustment .	Assistance	would	be refe	erred to	the nearest
		2 \Mor	kforce S	ervices							
Redding EDD Office 530-225-22		3 7701									
Redding EDD Office 530-225-2: WSBReddingFieldOffice@edd.c		3 0001									
WSBReddingFieldOffice@edd.c		3 WOI									
WSBReddingFieldOffice@edd.c Vetrans Programs (EDD)	a.gov										
WSBReddingFieldOffice@edd.c Vetrans Programs (EDD) Veterans looking to get more	a.gov informa	tion reg	arding s		and/or	programs	would be	e referre	ed to th	e Vete	rans Services
WSBReddingFieldOffice@edd.c Vetrans Programs (EDD)	a.gov informa 185 ext.	tion reg	arding s		and/or	programs	would be	e referre	ed to th	e Vete	ans Services

			K - 1	rinty Co	ounty						
	WIOA Title I, Adult/DW/Youth - SMART Workforce Center	WIOA Title I Native American Programs (Section 166)	WIOA Title I Migrant and Seasonal Farmworker Programs (Section 167)	WIOA Title II, Adult Education and Literacy Programs	WIOA Title III Wagner-Peyser Programs	WIOA Title IV Vocational Rehabilitation Programs	Title V, Older Americans Act Programs - AARP	Trade Adjustment Assistance (TAA) - EDD	Veterans Programs - EDD	Unemployment Insurance - EDD	Temporary Assistance for Needy Families (TANF)/CalWORKs -Department of Health & Human Services
Basic Career Services											
Program eligibility	Х				Х		Х	Х	Х	Х	Х
Outreach and intake and orientation to services	Х				Х		X	X	Х	Х	X
Initial assessment of skill levels	Х				Х	<u> </u>	Х		Х		Х
Job search and placement											
assistance	Х				Х		Х		Х		Х
Labor Market employment statistics	Х				Х			Х	Х		Х
Supportive services information	Х				Χ		Χ	Χ	Х		Х
Unemployment Insurance Claim Filing Assistance and Information	х				х			х	Х	Х	
Eligibility for programs of financial aid assistance for training and education programs	х			Х	Х			Х	Х		Х
Training vendor information	Х				Х						
Performance measure information	Х						Х				
Referrals to other programs and services	Х			Х	Х		Х		Х		Х
Individualized Career Services	<u> </u>	<u> </u>		<u> </u>		<u> </u>				<u> </u>	
Comprehensive assessment of	Х						Х				Х
skill levels and service needs Individual Employment Plan	Х						Х		Х		Х
Group counseling	Х					-	Х		X		X
Individual counseling	X			Х			X	Х	X		X
Career Planning	X			X					X		X
Short-term prevocational services (i.e. communication, interview skills, punctuality)	Х						Х		Х		х
Internships and work experience linked to careers	Х						Х				Х

										1
Workforce preparation activities	Х					х		х		Х
Financial literacy services	Х									Х
Out-of-Area job search assistance and relocation assistance	х									х
English language acquisition and integrated education and training programs	х		х							
Follow-up Services		<u> </u>				<u> </u>	<u>'</u>		<u>'</u>	
Counseling regarding the workplace	Х					Х				Х
Referral to community resources necessary to retain employment	Х					Х				х
Provision of supportive services	Х									
Career development/further education planning	Х									
Assistance securing a better paying job	Х									Х
Training Services										
Occupation Skills Training (Classroom based)	Х		Х				Х	Х		
On-the-Job Training (OJT)	Х					Х		Х		Х
Incumbent Worker Training	X					Λ				
Programs that provide workplace training with related instruction	х		х					Х		Х
Training programs operated by the private sector	Х					Х	Х	Х		
Skill upgrading and retraining	Х		Х							Х
Entrepreneurial Training	Х									Х
Transitional Jobs	Х									
Job readiness training	Х		Х			Х		Χ		Х
Adult education and literacy activities	Х		Х					Х		
High School diploma/GED services	Х									
Employer customized training	Х									
Business Services										
Labor market information	Х			Х						
Wage & Benefit information	Х									
Local labor pool information	Х									
Job/Career Fairs	Х			Х		Х				
Internet talent search and job postings	Х									
Employee recruitment and/or screening assistance	Х									Х
Financial assistance for employee training	Х									
-		•	•	•	•	•	•		•	

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Employee assessment/testing services	Х										
Tax credit information	Х										
Employer workshops and											
seminars	Х										
Outplacement assistance	Х										
Small Business Admin.											
information	Х										
Human Resource information	Х										
Rapid Response/Layoff Aversion	\ \ \										
services	X				Х						
Job description assistance	Χ										
Referal assistance to partnering	X			Х			Х				Х
agency											
			<u>Ket</u>	eral Pro	ocess						
Referrals to partner agencies will	be made	e throug	h phone	calls, i	nstant m	nessagin	g systen	ns, or or	n-site int	roductio	ons.
WIOA Title I Adult, Dislocated W	orker, a	nd Yout	h Progra	ams							
The Smart Workforce Center											
Heidi Miller											
Community Workforce Specialist											
790 Main Street, Suite 618, Weav	erville, (CA 9609	3								
Office 530-245-1599											
mheidi@thesmartcenter.biz											
Programs - Section 166											
Customers that might fit											
888 4th Street, Cresent City, CA 9	5531										
707-464-3512 brenda@ncidc.org											
brenda@ncidc.org											
WIOA Title II, Adult Education a	nd Litera	acy Prog	rams	l .			<u> </u>	<u> </u>		<u> </u>	
Customers with questions about a	adult ed	ucation	and/or I	iteracy	program	ns would	be refe	rred to:			
Shasta College											
Gateway to College Program											
Nancy Berkey											
30 Arbuckle Ct., Weaverville, CA	6093										
Office 530-223-2231											
trinity@shastacollege.edu											
Trinity County Office of Education	<u> </u>										
Trinity County Office of Educatio Peggy Linn											
201 Memorial Dr., P.O. Box 1256,	Weaver	ville. CA	96093								
Office 530-623-2861			- 3000								
WIOA Title III, Wagner-Peyser Pr	ograms										
Customers with questions about	Wagner-	- Peyser	program	s in our	area wo	ould be r	eferred	to the (Californi	a Emplo	yment
Development Department.											
Redding EDD Office 530-225-218		Workfo	rce Serv	vices							
WSBReddingFieldOffice@edd.ca.	gov										

	Τ									Т	
Title V, Older Americans Act											
Customers that are requesting in	formatio	n from	Experier	nce Wor	ks woul	d he ref	erred to				
Melissa Frohrip, Project Director			LAPCITO	100 1101	T T T T T T T T T T T T T T T T T T T	T DC TCT			1		
530-768-5252											
Mfrohrip@aarp.org										\vdash	
Will Offit p@aarp.org										\vdash	
Unemployment Insurance Progra	am (FDD)									
Customers with questions regard			plovme	nt Insura	ance Pro	ogram ar	e first d	irected	to use "	Contact	EDD" on
www.edd.ca.gov. When assistan	_					_					
Redding EDD Office 530-225-218										T	
				Eligik	ility for	services	may be	access	ed at on	e of the	following
WSBRedding Field Of fice @edd. ca.	gov			locatio	ns or by	calling	the dire	ct line.	A live pe	erson wi	ll assist th
Trinity County TANF/Trinity Cou	nty Heal	th & Hu	man Se	rvices							
Jesse Ferguson											
51 Industrial Parkway, Weavervil	e, CA 96	093									
530-623-1306											
WIOA Title IV, Vocational Rehab	ilitation	Progran	ns								
Customers asking about services	available	throug	h Califo	rnia Dep	artmen	t of Reh	ab woul	d be ref	ferred to):	
Jeromie Gridley											
Office Technician											
Office 530-224-4728											
Jeromie.Gridley@dor.ca.gov											
Trade Adjustment Assitance (TA	A)										
Customers looking to find out m	ore info	rmation	regardi	ing Trad	e Adjust	ment A	ssistance	would	be refer	red to t	he neares
Redding EDD Office 530-225-218	5 ext. 3	Workfo	orce Ser	vices							
WSBReddingFieldOffice@edd.ca.	gov										
Veterans Programs (EDD)											
Veterans looking to get more in	formatio	n regard	l ding sen	vices an	d/or pro	ograms v	vould be	referre	ed to the	\ \Vetera	ns Service
Redding EDD Office 530-225-218					a, or pro	, _Б ганнэ V	voulu be	. 1616116		. veteral	13 JEI VICE
WSBReddingFieldOffice@edd.ca.		vetera	TI SEI VIC				-		-		
1135 Redding Teldoffice@edd.ca.	P 0 4										