



add 400 CM Licenses Circuit Packs and MSA

PREPARED FOR: Siskiyou County

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REFERENCE: Opportunity: OP-000573530
Solution: SO-000628411

DATE: October 23, 2020

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CONFIDENTIALITY NOTICE

THE INFORMATION CONTAINED HEREIN IS CONSIDERED CONFIDENTIAL AND PROPRIETARY, PRODUCED SOLELY FOR THE CUSTOMER IDENTIFIED ABOVE.

This Statement of Work ("SOW") is proprietary to ConvergeOne, Inc. and contains ConvergeOne, Inc. Confidential Information. It may not be disclosed in whole or in part without the express written authorization of ConvergeOne. No portion of this SOW may be duplicated or used for any purpose other than to receive Services or deliverables from ConvergeOne described herein.

SCOPE OF WORK - TERMS AND CONDITIONS

This Statement of Work or Scope of Work ("SOW") and the applicable Solution Summary (and any documents attached thereto and incorporated therein by reference) (collectively, this "Order") is subject to the following terms and conditions (the "MSA" or the "Agreement"): (i) the Master Sales Agreement or other applicable master agreement in effect as of the date hereof between ConvergeOne, Inc. and/or its subsidiaries and affiliates (collectively, "ConvergeOne" or "Seller") and Siskiyou County ("Customer"); or (ii) if no such master agreement is currently in place between ConvergeOne and Customer, the Online General Terms and Conditions currently found on the internet at: <https://www.convergeone.com/online-general-terms-and-conditions/>. If Customer's Agreement is a master agreement entered into with one of ConvergeOne, Inc.'s predecessors, affiliates and/or subsidiaries, ("Legacy Master Agreement"), the terms and conditions of such Legacy Master Agreement shall apply to this Order, subject to any modifications located at <https://www.convergeone.com/online-general-terms-and-conditions/>. In the event of a conflict between the terms and conditions in the Agreement and this Order, the order of precedence shall be as follows: (i) this Order (with the most recent and specific document controlling if there are conflicts between the Solution Summary, this SOW and any other applicable supporting document(s) incorporated into this Order), (ii) Attachment A to the Agreement (if applicable), and (iii) the main body of the Agreement.

Customer's signature on this Order (or Customer's issuance of a purchase order in connection with this Order) shall represent Customer's agreement with each document in this Order.

This Order may include the sales of any of the following to Customer: (a) any hardware, third party software, and/or Seller software (collectively, "Products"); any installation services, professional services, and/or third party provided support services that are generally associated with the Products and sold to customers by Seller ("Professional Services"); any Seller-provided vendor management services, software release management services, remote monitoring services and/or, troubleshooting services (collectively, "Managed Services"); and/or any Seller-provided maintenance services ordered

by Customer to maintain and service Supported Products or Supported Systems at Supported Sites to ensure that they operate in conformance with their respective documentation and specifications ("Maintenance Services"). For ease of reference only, Professional Services, Managed Services and Maintenance Services may be referred to collectively as "Services." Unless otherwise defined herein, capitalized terms used herein will have the same meanings as set forth in the Agreement.

Any dates and/or time intervals listed in this Order are approximate and for planning purposes only. ConvergeOne will use commercially reasonable efforts to accommodate any requested dates; provided however, projects milestones will be fully discussed and mutually agreed upon between ConvergeOne and Customer after project kickoff.

Products and/or Services not specifically itemized are not provided herein. Any additional applications, technologies, integrations, or other Products and/or Services not specified herein, are not included in this SOW, and may result in additional charges at any time during the project.

Unless signed, this Order will be valid for a period of thirty (30) days following the date hereof. Thereafter, this Order will no longer be of any force and effect.

The outline of deliverables for this Order follows below.

PROJECT TIMELINE EXPECTATIONS

Approximately 5 business days after signed acceptance of this SOW, ConvergeOne will assign a project manager that will make contact and start planning a project kick-off meeting. The project kick-off may not take place immediately. Project start times depend on the availability of ConvergeOne and customer resources.

The expected duration of this project has been budgeted at two (2) weeks from the time of kick-off to completion. If the project exceeds this timeframe, a project change order may be required to extend the engagement, resulting in additional fees.

PROJECT OVERVIEW

Thank you for the opportunity to work with you on the add 400 CM Licenses Circuit Packs and MSA project. This document describes the work to be performed during this engagement and covers the assumptions as the basis for this agreement, the responsibilities of ConvergeOne personnel, and the responsibilities of the Customer.

Project Location(s)

Below is a list of the location(s) that should be included in this project.

Site Name	Site Address
Yreka, CA; Prev Acct 8374 Ship	311 4th St Yreka, CA 96097

PROJECT SCOPE OF SERVICES

This section identifies the work that will be performed as part of this project. Below is an initial, high-level list of tasks and assumptions for the project. This schedule may change depending on the Customer's business requirements and other factors. Also, depending on the schedule finally agreed upon at the kickoff meeting, the days worked may not be contiguous. ConvergeOne will conduct a meeting with the Customer to review and finalize the technical approach, constraints and project schedule. This meeting is intended to ensure that all parties are operating under like-expectations for the project.

Avaya Unified Communication

Communication Manager (CM)

Kari's Law Assessment

ConvergeOne has included an e911 Legislation Assessment as part of this project. The purpose of this engagement is to review the current configuration of the Avaya Communication Manager and provide recommendations for configuration changes that will bring the client environment into compliance with current e911 Legislation. The following configuration elements will be reviewed as part of this assessment.

- Review ARS Digit Conversion for ALL and LOCATIONS
- Review ARS tables for (alrt) on ALL and LOCATIONS
- Assess Disassociated set COR allow for calling 911
- Determine if Crisis-Alert is already setup on the CM

Upon Completion of the Assessment the ConvergeOne UC Engineer will review the current configuration and provide recommendations for updates.

- Setup ARS Digit Conversion for ALL to provide access to emergency services without the need for an ARS access code.
- Setup Crisis Alert on up to 5 phones across the CM Enterprise and testing for up to 5 locations.

- Enable disassociated set COR to provide for 911 dialing on phones which are not currently registered.
- This service only provides for the configuration of Crisis Alert on a system-wide basis. Other options include segregation by Tenant or Location. Configuration of either Tenant or Location based Crisis Alert will require a change order as further consultation and configuration would be required to implement.

C1 Responsibilities:

- C1 will be assist remotely to confirm Crisis Alerting functions as expected.
- Crisis Alert testing to be performed in a single event during normal business hours. All changes are priced to be made during normal business hours.

Client Responsibilities:

- Client responsible for contacting 911 PSAP to inform of test calls. Some 911 PSAPS have specific test requirements and it is the client's responsibility to contact the PSAP in advance to arrange testing. Client also responsible for ensuring resources at remote locations can place test calls to 911.
- Client responsible for ensuring that Carrier has correct Address provided for PSAP. Updating addresses with Carriers can take several days following a move or change in service.

Assumptions

- This service assumes that 911 routing is correctly configured. If additional services are required to allow for location based 911 routing, additional charges will apply.
- Services based on ARS access code being 9. If anything other than 9 is being used additional charges may apply as this may require additional configuration which has not been included in this offer.

CM Translations & Trunking Services

#1-1 CM Translations & Trunking Services	
Item	Qty
T-1 Circuits (program only)	3
IP/SIP Trunking (per trunk group)	1

CM Trunking (T1/PRI)*ConvergeOne Responsibilities:*

- Gather data from Customer provided by the Carrier.
- Configure trunk(s) as specified by the Customer and Carrier.
- Translate Trunk access codes (TAC), Trunk Group, and Signal Groups as required.
- Test trunks as needed to verify routing is functioning as designed.
- Put trunk(s) into service (cut-over).

Customer Responsibilities:

- Provide ConvergeOne with the central office facilities configuration in advance of circuit turn-up.
- Extend circuit(s) to CM to specified port determined by Customer and or ConvergeOne based on data gathered during kick-off call.
- Provide a POC for testing of dial tone and functionality from endpoints.

Note: This is remote services only.

CM IP Trunking (SIP and H.323)*ConvergeOne Responsibilities:*

- Consult with Customer and configure the following requirements: IP trunks IP Node names, IP Addresses, IP Network Regions, IP-Codecs, and Call Admission Control (CAC).
- Translate and implement the CM requirements, such as Trunk groups, Signal groups, local routing patterns, Uniform Dial Plan (UDP), and off-PBX stations as required.
- Perform testing between Communication Manager and the supported applications to ensure correct functionality.

Customer Responsibilities:

- Technical information required for programming of the integration including server names, IP addresses, ports, and protocol.
- Technical support during turn-up of the circuit and traces of their systems for troubleshooting purposes.

Voice Gateways**#1-2 Voice Gateway Services**

Item	Qty
H.248 Gateway implementation	1

H.248 Media Gateway Configuration

ConvergeOne Responsibilities:

- Review and provide a System Planner document that outlines all of the information needed to implement the solution.
- Work in collaboration with the Customer to identify the solution requirements for the Media Gateway configuration within Communication Manager.
- Confirm allocation of DSP's match design.
- Build a single Location and Network Region.
- Configure the Communication Manager as detailed in the collection forms from the Customer.
- Input translations for H.248 Media Gateways and verify registration.
- Assist the Customer with performing system level testing prior to cutover.
- Provide cutover support.

Subscription Conversion and License Activation

#1-3 Licensing Services

Item	Qty
Load License	1

Load License

Based on the table (above), ConvergeOne will complete the steps (below) per license purchased during normal ConvergeOne business hours. These steps will be repeated per license purchased and may be done at different intervals.

ConvergeOne Responsibilities:

- Download purchased license(s).
- Confirm existing license counts via screenshot, print out, or other means as defined by the manufacturer.
- Remotely Install purchased license(s).

- Confirm installed license counts via screenshot, print out, or other means as defined by manufacture.
- Provide notification of completion with a screenshot to the Customer when complete.
- This is license activation only, this quote excludes the configuration and/or programming of the intended licensed application or the use thereof.

Customer Responsibilities:

- Provide remote access to all systems acquiring a license

Note: ConvergeOne is not responsible for invalid license files loaded prior to the Engineer loading them. It is assumed all licenses in operation prior are valid, purchased licenses unless otherwise stated by the Customer.

Onsite Installation Services

#1-4 Installation Services (on-site)	
Item	Qty
Onsite tech for H.248 Gateway or SLS implementation?	Y
Server / Gateway Installation	1
Patch Panel 24-pt install	4
T-1 /Circuits	3

Servers and Gateways

ConvergeOne Responsibilities:

- Unpack, inspect, and inventory hardware.
- Install servers and/or gateways and connect to power and network as provided by the Customer.
- Observe units upon power-up and verify the successful completion of self-test diagnostics.
- Connect required cabling from gateways to wall-field within 25 feet. If additional length is required, ConvergeOne can provide at an additional charge.

Customer Responsibilities:

- Provide a ground source (to industry standards) within 25 feet of equipment installation location.

- Provide power source within 3 feet of equipment installation location.
- Extend all network connections to the equipment being installed.
- Installation of other ancillary equipment such as routers, modems, etc. unless otherwise specified.
- Install, label, and test all in-house wiring prior to installation which may include extensions to IDF's.

Note: Refer to the BOM table above for wiring services quoted. If it is not listed, it is not included but can be added for an additional charge.

Circuit Installation Services (T1/PRI)

ConvergeOne Responsibilities:

- Terminate and test each trunk into the media gateway.
- Perform loop-back test from server DS-1 (integrated CSUs only) to facilities demarcation point, if applicable.
- ConvergeOne will work with the carrier provider to turn up and test carrier circuits and/or Central Office lines.

Customer Responsibilities:

Note: Refer to the BOM table above for wiring services quoted. If it is not listed, it is not included but can be added for an additional charge.

PROJECT MANAGEMENT

ConvergeOne will provide Project Management Services to help you effectively manage the project and control risks in the deployment. ConvergeOne will designate a Project Manager who will act as the single point of accountability for all ConvergeOne contract deliverables for the duration of the Project. ConvergeOne follows the Project Management Body of Knowledge (PMBOK) for project delivery. The PMBOK is an adaptable approach that enables technology project success by aligning business and technology goals. Key elements include an iterative delivery process, clear project metrics, proactive risk management, and effective response to change.

Project Coordinator

The ConvergeOne Project Coordinator (PC) shall work with the customer to coordinate the project timeline and all ConvergeOne resources. The PC shall be the single point of contact for all non-technical communications including changes in project scope, timelines, and deliverables. The Project Coordinator shall perform the following:

1. Lead kickoff meeting with customer to determine logistics and project timelines.

2. Schedule design sessions and other project meetings as requested.
3. Facilitate project and deliverable acceptance.
4. Manage the project change orders as required.
5. Third-party vendor coordination.

CHANGE ORDER PROCESS

Despite good project planning, design and review, project plans often require some degree of change at some point. These changes are handled using change order requests, which must be agreed upon by all parties to the contract before such work can be performed.

Either ConvergeOne or the customer may initiate a change order for any deliverable, work requirement, assumption or dependency that is part of the project. All requests must be in writing and handled by the ConvergeOne Project Manager. ConvergeOne will review the change and provide pricing as applicable before proceeding. The ConvergeOne Project Manager may also engage project team members to assess the impact of the change. Agreed changes must be approved in writing by an authorized representative of the customer, via email or a modified purchase order.

MILESTONE AND/OR PROJECT ACCEPTANCE

Upon completion of the services described in this SOW, ConvergeOne shall provide Customer with an Acceptance Form. Upon delivery of the Acceptance Form, Customer has five (5) working days to review and accept. Failure to respond within the designated five (5) day period, signifies the completion of the milestone or project. In order to refuse acceptance, Customer must both indicate non-acceptance with written notification to ConvergeOne within the five (5) day period noted above and describe why it was not accepted. ConvergeOne shall have up to ten (10) days after the receipt of such notice to correct the error given it is within ConvergeOne scope and control to do so. Such time period to correct the error may be extended by mutual consent.

CUSTOMER RESPONSIBILITIES

Provide a single point of contact that will be responsible for:

1. Understanding the business process impact and technical requirements and who has the authority to make binding decisions on Customer's behalf.

2. Working with ConvergeOne Project Manager to develop mutually agreed project schedule, including outside of Normal Business Hours test and cutover windows (if applicable).
3. Ensuring all Customer responsibilities are completed in accordance with the project schedule.
4. Reasonable notification of schedule and changes for the installation work.
5. Attending all project status meetings.

Ensure availability of appropriate Customer resources that will:

1. Assist in the development and execution of applicable test plans.
2. Provide accurate documentation for all existing systems and network.
3. Provide all necessary IP addresses, subnet mask, and default gateways.
4. Provide VPN or other mutually agreed upon remote access. WebEx and similar screen sharing tools are not acceptable remote access methods.
5. Provide a qualified Network Administrator with working knowledge of customer requirements.
6. Provide information on planned changes in the network.

Site Preparation:

1. Ensure equipment room is ready, including all electrical, wiring, grounding, lighting, racks, and HVAC required to maintain equipment within operating conditions specified by the equipment manufacturer.
2. Provide required cable/patch panels that meet all requirements for Category 5e, racks, and network connectivity.
3. Accept receipt of equipment and store in a secure area. Retain shipping documentation, inventory shipments by box count, and report any obvious external damage to the ConvergeOne Project Manager.
4. Provide floor plans for equipment room configuration and related locations if applicable.
5. Ensure that existing Customer network is configured, connected, and operating within the manufacturer's specifications.
6. Customer will provide QOS on all their network equipment to the WAN-based upon Supplier's guidelines and requirements if carrying voice.

PROFESSIONAL SERVICES WARRANTY

Implementation support will be provided for a period of thirty (30) calendar days once the solution is brought into service. If multiple sites or locations are included as part of the solution, all sites or

locations will each have their own support period. Post-implementation warranty provides the following:

- Minor changes and/or corrections to the solution that are included in the approved design based on the SOW.
- Completion of all changes as part of an agreed punch list of actions.
- Fix or replacement of defective hardware installed by ConvergeOne.

PROFESSIONAL SERVICES ASSUMPTIONS

The following assumptions were made to create this Statement of Work. Should any of these assumptions prove to be incorrect or incomplete then ConvergeOne may modify the price, scope of work, or milestones. Any such modifications shall be managed by the Change Order Procedure.

General Assumptions

1. All non-service impacting work described in this scope will be performed during U.S. normal business hours defined as 8:00 AM to 5:00 PM local time; Monday through Friday, excluding ConvergeOne designated holidays. "Cutover" for the sites will be completed during business hours unless otherwise stated in this scope of work.
2. VPN access or remote desktop sharing services will be provided to ConvergeOne resources to allow for work to be accomplished remotely when applicable. If remote access to the Customer network cannot be provided additional charges may be required for on-site support.
3. The Customer must identify any specific requirements for maintenance windows and change control. The Customer retains overall responsibility for any business process impact and any Customer-internal change management procedures and communications.
4. ConvergeOne will install specific software versions agreed upon at time of project kickoff. Upgrades to software are not included in the SOW. ConvergeOne may choose to install an upgrade if required by the manufacturer or to resolve a problem.
5. The Customer is responsible for the underlying data infrastructure including network and virtualization. Systems must be capable of supporting the proposed solution. ConvergeOne can supply consulting and remediation services to ensure successful implementation, if not included in this scope, through a change order and billed at an additional fee.
6. The Customer is responsible for all communications and scheduling of any contractors or vendors not managed by the ConvergeOne Project Manager.
7. Any product or service delivery dates communicated outside of this SOW or the Project Plan, are not to be considered valid or binding.

8. If the project extends beyond the timeline specified in the Project Plan due to delays caused by parties other than ConvergeOne and its subcontractors, ConvergeOne may invoice for service performed to date.
9. The Customer is responsible to verify and arrange installation of all applicable network connections and provide a functional network for application deployment.
10. Projects requiring multiple site visits and/or intervals of inactivity between events must be noted as such prior to acceptance of this SOW.
11. The Customer is responsible for removal and disposal of any previously installed Customer-owned equipment or cabling unless specifically agreed otherwise herein.
12. The Customer is responsible to notify ConvergeOne if the site requires any specialized access for personnel and/or Union trades for any tasks associated with this SOW. Notification of requirements must take place prior to quote. Any and all additional costs for post-quote changes or additional site restrictions requiring specialized training or Union Labor shall be chargeable to the Customer.
13. The Customer is responsible for managing all 3rd Parties not outlined in this SOW.
14. Services not specifically called out in this SOW will be deemed out of scope.

Technical Assumptions

1. Unless specifically called out, above, no IP address changes are included in scope. If requested, additional charges may apply.
2. The Customer is responsible to have current licensing, maintenance, and support on the components of the servers, database, storage, and network infrastructure including hardware, software (including operating systems) and any associated costs.
3. The Customer is responsible for any operating system patches and anti-virus software installation and support.
4. The Customer is responsible to ensure the existing network is free of layer 3 protocol and broadcast errors.
5. The Customer is responsible for the cost and acquisition of any 3rd party security certificates necessary for successful deployment. ConvergeOne can provide services for Security Audits and Certificate deployment which can be billed at an additional fee.
6. The Customer is responsible for resolving interoperability issues with other vendors not acting as a sub-contractor to ConvergeOne.
7. The Customer is responsible for any firmware updates to re-used circuit packs, media modules, or cards not specifically identified within this SOW. ConvergeOne can provide services for the firmware updates through a change order and billed at an additional fee.

PROFESSIONAL SERVICES PRICING AND BILLING SCHEDULE

Billing terms for this project supersede any MSA in place and are only applicable to the services stated in this scope of work. Invoices are due within thirty (30) days from the date of the invoice unless otherwise previously agreed between Customer and ConvergeOne credit department. Any change to the Project Pricing and Payment schedule will be managed through the Change Order procedures specified herein. All stated prices are exclusive of any taxes, fees and duties or other amounts, however designated, and including without limitation value added and withholding taxes which are levied or based upon such charges, or upon this SOW (other than taxes based on the net income of ConvergeOne). The Customer shall pay any taxes related to services purchased or licensed pursuant to this SOW or the Customer shall present an exemption certificate acceptable to the taxing authorities. Applicable taxes shall be billed as a separate item on the invoice.

Project Price and Milestone Billing Schedule

The fixed fee price for this services engagement is below and will be billed with the following milestone schedule:

Software Total Price: \$22,476.00 / Billed at time of order

Hardware Total Price: \$26,525.90 / Billed at time of order

Manufacture Support: \$5,148.00 billed with order of Software to co-term to existing support / \$15,444.00 billed annually

Pro Services Total Price: \$9,456.00 / Billed after customer signs off on project

- Milestone 1 (100%) - Final Customer acceptance of the Project

Project Expenses:

There are no anticipated project related expenses expected for this project above the price included in this SOW. In the event that the need for additional expense arise, a Change Order will be presented by the Project Manager for approval by the Customer in advance. ConvergeOne will make reasonable effort to minimize expenses and will ensure sufficient time is built into the project schedule to maximize efficiency when scheduling site visits.

Project Hardware Invoicing

INVOICES: Separate invoices will be issued for each of the elements of this order which includes (1) procurement of hardware on behalf of the Customer; and (2) configuration of Customer-owned hardware to Customer's specifications, with delivery and set-up of configured hardware to Customer's designated location(s). Payment terms are Net 30 unless otherwise agreed between Customer and ConvergeOne credit department.

SHIPPING: Title and all risks of loss are transferred to the Customer upon delivery of the hardware by a third party to ConvergeOne's location for configuration services to be rendered. Regardless of the FOB



shipping process for the final configured hardware, Customer retains title and remains liable for all risks of loss. Customer has the option to inspect and count the hardware upon delivery to ConvergeOne's location.

INSPECTION AND ACCEPTANCE: Inspection and acceptance of the configured hardware will be at the Customer's destination unless otherwise requested. Regardless of the FOB point, the Customer retains title and agrees to bear all risk of loss which occurs prior to delivery.

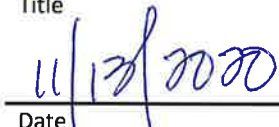
CUSTOMER AUTHORIZATION TO PROCEED

The use of signatures on this SOW is to ensure agreement and understanding on project objectives and assumptions, and the work and deliverables to be performed by ConvergeOne. By signing below, the duly authorized Customer representative signifies their commitment to proceed with the project as described in this SOW.

Customer's Authorized Representative:

Signature

Printed Name

Title

Date_____
PO Number

Solution Summary

add 400 CM Licenses Circuit Packs and MSA

<p>Customer: Siskiyou County</p> <p>Ship To Address: ,</p> <p>Bill To Address: PO Box 1127 Yreka, CA 96097</p> <p>Customer ID: AVNSISCOU0001</p> <p>Customer PO:</p>	<p>Primary Contact: Todd Shelton</p> <p>Email: tshelton@co.siskiyou.ca.us</p> <p>Phone: (530) 842-8281</p> <p>National Account Manager: Chad Reed</p> <p>Email: CReed@convergeone.com</p> <p>Phone: +14089545168</p>
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Solution Summary	Current Due	Next Invoice	Due	Remaining	Total Project
Software	\$22,476.00		One-Time		\$22,476.00
Hardware	\$26,525.90		One-Time		\$26,525.90
Professional Services	\$9,456.00		One-Time		\$9,456.00
Maintenance					
Manufacturer Support*	\$5,148.00	\$15,444.00	Annual		\$20,592.00
Project Subtotal	\$63,605.90				\$79,049.90
Estimated Tax	NOT INCLUDED				
Estimated Freight	NOT INCLUDED				
Project Total	\$63,605.90				\$79,049.90

*If the term includes an amount of time that is not a full 12 months, payment for the partial year will be included in the Price. After the initial payment, the remaining years of the term will be billed on an annual basis in advance. Customer agrees to pay the remaining payment(s) when invoiced.

This Solution Summary summarizes the document(s) that are attached hereto and such documents are incorporated herein by reference (collectively, this "Order"). Customer's signature on this Order (or Customer's issuance of a purchase order in connection with this Order) shall represent Customer's agreement with each document in this Order and acknowledgement that such attached document(s) are represented accurately by this Solution Summary.


Unless otherwise specified in this Order, this Order shall be subject to the following terms and conditions (the "Agreement"): (i) the Master Sales Agreement or other applicable master agreement in effect as of the date hereof between ConvergeOne, Inc. and/or its subsidiaries and affiliates (collectively, "C1" or "ConvergeOne" or "Seller") and Customer; or (ii) if no such master agreement is currently in place between C1 and Customer, the Online General Terms and Conditions currently found on the internet at: <https://www.convergeone.com/online-general-terms-and-conditions/> . If Customer's Agreement is a master agreement entered into with one of ConvergeOne, Inc.'s predecessors, affiliates and/or subsidiaries ("Legacy Master Agreement"), the terms and conditions of such Legacy Master Agreement shall apply to this Order, subject to any modifications, located at: <https://www.convergeone.com/online-general-terms-and-conditions/> . In the event of a conflict between the terms and conditions in the Agreement and this Order, the order of precedence shall be as follows: (i) this Order (with the most recent and specific document controlling if there are conflicts between the Solution Summary and any applicable supporting document(s) incorporated into this Order), (ii) Attachment A to the Agreement (if applicable), and (iii) the main body of the Agreement.

This Order may include the sale of any of the following to Customer: (a) any hardware, third party software, and/or Seller software (collectively, "Products"); (b) any installation services, professional services, and/or third party provided support services that are generally associated with the Products and sold to customers by Seller (collectively, "Professional Services"); (c) any Seller-provided vendor management services, software release management services, remote monitoring services and/or, troubleshooting services (collectively, "Managed Services"); and/or (d) any Seller-provided maintenance services ordered by Customer to maintain and service Supported Products or Supported Systems at Supported Sites to ensure that they operate in conformance with their respective documentation and specifications (collectively, "Maintenance Services"). For ease of reference only, Professional Services, Managed Services and Maintenance Services may be referred to collectively as "Services." Unless otherwise defined herein, capitalized terms used herein will have the same meanings as set forth in the Agreement.

Products and/or Services not specifically itemized are not provided hereunder. This Order will be valid for a period of thirty (30) days following the date hereof. Thereafter, this Order will no longer be of any force and effect.

This Order is a configured order and/or contains software.

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ACCEPTED BY: 
BUYER: _____
TITLE: CEO

DATE: 11/18/2020 SELLER: Chad Reed DATE: 11/19/2020
TITLE: National Acct. Man.

Solution Quote

#	Item Number	Description	Term	Qty	Unit Price	Extended Price
<No Custom Group 1 Listed>						
1	397132	AURA SUITE R8 COMMUNICATOR FOR MS LYNC /E LIC:NU		400	\$0.00	\$0.00
2	397133	AURA SUITE R8 AV IX WORKPLACE FOR WEB /E LIC:CU		400	\$0.00	\$0.00
3	397131	AURA SUITE R8 ONE-X COMMUNICATOR /E LIC:NU		400	\$0.00	\$0.00
4	397117	AURA SUITE R8 ASBCE R8 STANDARD HIGH AVAIL LIC /E LIC:CU		116	\$0.00	\$0.00
5	397126	AURA SUITE R8 EQUINOX MOBILE /E LIC:NU		400	\$0.00	\$0.00
6	397125	AURA SUITE R8 EQUINOX WIN /E LIC:CU		400	\$0.00	\$0.00
7	Professional Services	Professional Services				\$9,456.00
8	397127	AURA SUITE R8 EC500 SINGLE MODE /E LIC:NU		400	\$0.00	\$0.00
9	397128	AURA SUITE R8 ONE-X CES /E LIC:CU		400	\$0.00	\$0.00
10	397135	AURA SUITE R8 AVAYA BREEZE R3 USER /E LIC:CU		400	\$0.00	\$0.00
11	398771	AURA R8 IX MESSAGING R10 BASIC SEAT /E LIC:NU		400	\$0.00	\$0.00
12	397114	AURA SUITE R8 AES UNIFIED DESKTOP R8 /E LIC:CU		400	\$0.00	\$0.00
13	397115	AURA SUITE R8 ASBCE R8 STANDARD SERVICES /E LIC:CU		116	\$0.00	\$0.00
14	397118	AURA SUITE R8 ASBCE R8 ADVANCED HIGH AVAIL LIC /E LIC:CU		58	\$0.00	\$0.00
15	397124	AURA SUITE R8 EQUINOX IPAD /E LIC:NU		400	\$0.00	\$0.00
16	344279J	SA PREFER SUPT CO-DEL AURA R8 CORE SUITE 3YR AN PREPD	16	400	\$3.12	\$19,968.00
17	397113	AURA SUITE R8 PRESENCE SERVICES R8 /E LIC:NU		400	\$0.00	\$0.00
18	397130	AURA SUITE R8 EQUINOX MAC /E LIC:NU		400	\$0.00	\$0.00
19	403831	AURA SUITE R8 IX WORKPLACE INTEGRATION /E LIC:NU		400	\$0.00	\$0.00
20	397103	AURA R8 CORE SUITE MOVE/UPLIFT SOFTWARE LIC: NU;CU;SR		400	\$56.19	\$22,476.00
21	397116	AURA SUITE R8 ASBCE R8 ADVANCED SERVICES /E LIC:CU		58	\$0.00	\$0.00
22	397129	AURA SUITE R8 VIDEO /E LIC:NU		400	\$0.00	\$0.00
23	700506955	G450 MP160 MEDIA GATEWAY		1	\$7,089.76	\$7,089.76
24	700501368	G450 160 CHANNEL DSP DAUGHTER BOARD		1	\$3,374.79	\$3,374.79
25	230182J	SA PARTS 24X7X4 CO-DEL SUPT CM MEDIUM GATEWAY 3YR AN PREPD	16	1	\$39.00	\$624.00
26	700012909	24 PORT LINE PATCH PANEL		4	\$271.88	\$1,087.52
27	405362641	POWER CORD USA		2	\$13.90	\$27.80
28	700439250	MM710B E1/T1 MEDIA MODULE		3	\$2,020.83	\$6,062.49
29	344345J	SUPT ADV PREFERRED CO-DELIVERY REMOTE SITE TRACKING AURA R8	16	1	\$0.00	\$0.00
30	700395445	120A CSU CABLE 50 FEET RHS		3	\$65.35	\$196.05
31	700507394	G450 R2 POWER SUPPLY		1	\$604.17	\$604.17
32	700394703	MM716 ANALOG MEDIA MODULE 24 FXS RHS		4	\$2,020.83	\$8,083.32

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